



# California Interagency Council on Homelessness

## Homeless Housing, Assistance and Prevention Round 4 Application

### Application Information

**Application Due Date: 11/29/2022**

This Cognito platform is the submission portal for the Cal ICH HHAP-4 Application. You will be required to upload a full copy of the HHAP-4 Data Tables Template and enter information into the portal from specific parts of the HHAP-4 Local Homelessness Action Plan and Application Template as outlined below.

Please review the following HHAP-4 resources prior to beginning this application:

- [Homeless Housing, Assistance, and Prevention Program Statute](#)
- [HHAP-4 Local Homelessness Action Plan & Application Template](#) and
- [HHAP-4 Data Tables](#)

### Application Submission for HHAP-4 Funding

Using the [HHAP-4 Local Homelessness Action Plan & Application Template](#) as a guide, applicants must provide the following information in the applicable form section (see below) to submit a complete application for HHAP-4 funding:

1. **Part I: Landscape Analysis of Needs, Demographics, And Funding:** the information required in this section will be provided in Tables 1, 2, and 3 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section.
2. **Part II: Outcome Goals and Strategies for Achieving Those Goals:** the information required in this section will be provided in Tables 4 and 5 of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Outcome Goals and Strategies* section of this application form.
3. **Part III: Narrative Responses:** the information required in this section will be provided by entering the responses to the narrative questions within the *Narrative Responses* section of this application form. Applicants are **NOT** required to upload a separate document with the responses to these narrative questions, though applicants may do so if they wish. The responses entered into this

Cognito form will be considered the official responses to the required narrative questions.

4. **Part IV: HHAP-4 Funding Plans and Strategic Intent Narrative:** the information required in this section will be provided in Tables 6 and 7 (as applicable), of the HHAP-4 Data Tables file uploaded in the *Document Upload* section, **AND** copy and pasted into the fields in the *Funding Plan Strategic Intent* section of this application form.
5. **Evidence of meeting the requirement to agendize the application at a meeting of the governing board** will be provided as a file upload in the *Document Upload* section.

## **How to Navigate this Form**

This application form is divided into **seven sections**. The actions you must take within each section are described below.

- **Applicant Information:** In this section, indicate (1) whether you will be submitting an individual or joint application, (2) list the eligible applicant jurisdiction(s), and (3) provide information about the Administrative Entity.
- **Document Upload:** In this section, upload (1) the completed HHAP-4 Data Tables as an Excel file, (2) evidence of meeting the requirement to agendize the application at a regular meeting of the governing board where public comments may be received, and (3) any other supporting documentation you may wish to provide to support your application.
- **Part I. Landscape Analysis:** In this section, answer the questions confirming that Tables 1, 2, and 3 have been completed and included in the HHAP-4 Data Tables file uploaded in the previous section.
- **Part II. Outcome Goals and Strategies:** In this section, copy and paste your responses from Tables 4 and 5 of the completed HHAP-4 Data Tables.
- **Part III. Narrative:** In this section, enter your responses from Part III of the HHAP-4 Local Homelessness Action Plan & Application Template.
- **Part IV. HHAP-4 Funding Plan Strategic Intent Narrative:** In this section, enter your responses from Tables 6 and 7 of the completed HHAP-4 Data Tables file, and answer the narrative questions.
- **Certification:** In this section, certify that the information is accurate and submit the application.

Prior to the submission deadline, you can save your progress in this application and come back to it later by clicking the save button. This will provide you with a link to the saved application, and there will be an option to email that link to the email address(es) of your choosing.

After submitting the application, you will not be able to make changes to your responses unless directed by Cal ICH staff.

**I have reviewed the HHAP-4 statute, FAQs, and application template documents**

Yes

**I am a representative from an eligible CoC, Large City, and/or County**

Yes

## **Applicant Information**

List the eligible applicant(s) submitting this application for HHAP-4 funding below and check the corresponding box to indicate whether the applicant(s) is/are applying individually or jointly.

### **Eligible Applicant(s) and Individual or Joint Designation**

Individual

This application represents the individual application for HHAP-4 funding on behalf of the following eligible applicant jurisdiction(s):

### **Eligible Applicant Name**

Orange County

## **Administrative Entity Information**

Funds awarded based on this application will be administered by the following Administrative Entity:

### **Administrative Entity**

County of Orange

### **Contact Person**

Zulima Lundy

### **Title**

Director of Operations, Office of Care Coordination

### **Contact Person Phone Number**

(714) 834-5000

### **Contact Person Email**

Zulima.Lundy@ocgov.com

### **\*Agreement to Participate in HDIS and HMIS**

By submitting this application, we agree to participate in a statewide Homeless Data Integration System, and to enter individuals served by this funding into the local Homeless Management Information System, in accordance with local protocols.

## Document Upload

Upload the completed [HHAP-4 Data Tables](#) (in .xlsx format), evidence of meeting the requirement to agendize the application at a regular meeting of the governing body where public comments may be received (such as a Board agenda or meeting minutes), and any other supporting documentation.

### **HHAP-4 Data Tables**

County of Orange and Orange County CoC \_HHAP Round 4 Data Tables - Revised 3.24.2023.xlsx

### **Governing Body Meeting Agenda or Minutes**

Governing Body Meeting Agenda and Related Materials - HHAP-4 Local Homeless Action Plan.pdf

## **Part I. Landscape Analysis of Needs, Demographics, and Funding**

**Table 1 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

No

**Table 2 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

No

**Table 3 is fully completed and included in the HHAP-4 Data Tables file uploaded in the previous section.**

No

## Part II. Outcome Goals and Strategies for Achieving Those Goals

Copy and paste your responses to Tables 4 and 5 from the [HHAP-4 Data Tables](#) into the form below. All outcome goals are for the period between July 1, 2022 and June 30, 2025.

### Table 4: Outcome Goals

**Name of CoC**

CA-602 Santa Ana, Anaheim/Orange County CoC

#### 1a. Reducing the number of persons experiencing homelessness.

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 15,983 total people accessing services who are experiencing homelessness annually, representing 195 fewer people and a 1.2% reduction from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is committed to working to reduce the total number of people experiencing homelessness and will focus on increasing permanent housing solutions that assist people transition from homelessness into permanent housing. Additionally, the Orange County Continuum of Care will invest in homelessness diversion and prevention strategies to assist individuals and families in stabilizing in housing as opposed to falling into homelessness. The Orange County Continuum of Care established an overall increase in the annual estimate number of people accessing services who are experiencing homelessness compared to the Baseline Data provided for HHAP Round 3 application, however the Orange County Continuum of Care has also increased the overall number homeless services programs that are participating in HMIS and will continue to promote that practice.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people accessing services who are experiencing homelessness
16,178	195	1%	15,983

**Decrease/Increase in # of People**  
Decrease

#### Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Of those accessing services, 38.9% are women and girls, 52.1% are men and boys, 0.3% are transgender, and 0.2% identified as no single gender. When comparing the gender of people accessing services compared to people experiencing unsheltered homelessness, men and boys are underserved and accessing services at a lower rate as men and boys represent 73.5% people experiencing homelessness. In total, 39.7% of those accessing services are Hispanic / Latino (with about 34.1% also identifying as White, meaning they are mixed ethnicity), and another 19.3% are BIPOC races. This means a total of 59.0% of those accessing services are people of color. The County of Orange and the Orange County Continuum of Care is working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to assist in addressing inequities. Through this work, the CoC Race Equity Data Analysis

demonstrated that White households (including families and adult only households) are outpacing households of other races in access to rapid rehousing (RRH), permanent supportive housing (PSH), and other permanent housing (OPH). For example, while 67% of households that received no housing intervention were White, 91% of those who accessed PSH were White. On the other hand, Black or African American households were 17% of those who received no housing intervention and 0% of those who accessed and received PSH. Of those accessing services, 19.5% are adults are experiencing a significant mental illness and 12.5% are those experiencing a substance use disorder. The County of Orange has developed the Care Plus Program to enable a targeted focus on high utilizers who have multiple and repeat touches within Systems of Care, including behavioral health, health care, and criminal justice system. The reentry population, including those that have recent incarcerations and past criminal records, has been disproportionately impacted in accessing housing and experience homelessness at higher rates. As part of the Care Plus Program a corrections cohort of high utilizers cycling through jail and homeless services on a frequent and short stay basis is a key focus of the County of Orange with the goals of reducing recidivism and increasing connections to permanent housing.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Linkages to supportive services and permanent housing programs. Enrollments in to homeless service programs, including Street Outreach, Emergency Shelter, Transitional Housing, Rapid Rehousing, Permanent Supportive Housing and Other Permanent Supportive Housing.

**1b. Reducing the number of persons experiencing homelessness on a daily basis**

**Goal Statement**

By the end of the performance period, data for the Orange County Continuum of Care will show 2,752 total people experiencing unsheltered homelessness daily, representing 305 fewer people and a 10% reduction from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care experienced a significant reduction in unsheltered homelessness from 2019 to 2022, and the Orange County Continuum of Care is hopeful that current street outreach and engagement strategies continue to have the same positive impact in the jurisdiction.

<b>Baseline Data</b>	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Daily Estimate of # of people experiencing unsheltered homelessness</b>
3,057	305	10%	2,752

**Decrease/Increase in # of People**

Decrease

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Of those experiencing unsheltered homelessness, 25.8% were women and girls, 73.5% were men and boys, 0.4% were transgender, 0.1% were no single gender, and 0.1% were questioning. Compared to the percentages of those accessing services, men and boys experience high rates of unsheltered homelessness. Compared to those accessing services, those who are White (65.4%) and those who are

multiple races (20.4%) experience disproportionate rates of unsheltered homelessness. A total of 68.8% of those experiencing unsheltered homelessness were Black, Indigenous and People of Color (BIPOC) (some were White and a BIPOC race or ethnicity; 34.2% were Hispanic/Latino). The County of Orange and the Orange County Continuum of Care have determined that there is a need for further regional coordination of outreach and engagement services to proactively locate people experiencing unsheltered homelessness in the community and connect them to available emergency shelter, interim housing, permanent housing, and supportive services. The implementation of a coordinated regional outreach and engagement response will support some of the individuals and families experiencing chronic homelessness through their journey and enhance linkages and retention in supportive services, as well as assist the County of Orange and Orange County Continuum of Care better understand what additional services and resources are needed to reduce the estimated number of people experiencing unsheltered homelessness.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Increasing street outreach projects, enrollments in street outreach programs, and positive exits from street outreach programs.

**2. Reducing the number of persons who become newly homeless.**

**2. Reducing the number of persons who become newly homeless.**

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 9,373 total people become newly homeless each year, representing 494 fewer people and a 5.0% reduction from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. However, the Baseline Data from HHAP Round 3 to HHAP Round 4 demonstrates a near doubling of people who newly experienced homelessness each year. As such, the Orange County Continuum of Care is being conservative in the estimate as this increase indicates the needs for a robust homelessness diversion and prevention strategy and programming.

<b>Baseline Data</b> 9,867	<b>Change in # of People</b> 494	<b>Change as % of Baseline</b> 5%	<b>Target Annual Estimate of # of people who become newly homeless each year</b> 9,373
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**Decrease/Increase in # of People**

Decrease

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

The annual estimate number of people who become homelessness for the first time increased significantly based on the baseline data provided by California Interagency Council on Homelessness (Cal ICH)

between the Homeless Housing, Assistance and Prevention (HHAP) round 3 and 4 for the County of Orange and the Orange County Continuum of Care. As reporting on the baseline data for Calendar Year 2021, 50.7% of those who became homeless for the first time were men and boys, 34.7% were women/girls, and 13.9% of people had an unknown gender either because they refused to respond, or data were not collected. A total of 69% of those who became homeless for the first time were Black, Indigenous, and People of Color (BIPOC) (including 38.1% were Hispanic/Latino, and 13.3% were BIPOC races). 14.0% of adults who became homeless for the first time were experiencing severe mental illness, and 9.3% were adults experiencing a substance use disorder. The County of Orange and the Orange County Continuum of Care are working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to address inequities. Through this process, the Race Equity Data Analysis shows that people who are Black or African American, or Native American or Alaskan Native experience disproportionate rates of homelessness. People who are White also experience disproportionate rates of homelessness, while those who are Asian or Multi-Races have lower rates of homelessness than their representation in the census data for Orange County. Hispanic and non-Hispanic representation is proportional according to the census. While this data does not tell us about rates of those who became homeless for the first time, the data can tell us about who might be at higher risk of experiencing homelessness for the first time, which helps to inform homelessness prevention efforts and diversion. The Race Equity Analysis also showed that the number of people who are Hispanic/Latino who experience homelessness for the first time is steadily increasing, while it is either staying the same or decreasing for every other race and ethnic category. Therefore, while Hispanic/Latino representation in homelessness is proportional according to the census, the number of Hispanic/Latino individuals experiencing homelessness for the first time is rising, and it is likely that their representation in the homeless population will soon become disproportionate to their representation in the census if this is not addressed. There is an identified need to develop diversion and prevention approaches to reduce both first-time homelessness and repeat episodes of homelessness. There is an intention to focus on diversion and prevention program development specifically for cohorts of the homeless population who may be high utilizers of the System of Care and/or intersecting with other components of the System of Care.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Measure the success rate of diversion strategies and homelessness prevention efforts. Evaluate additional contacts with the homeless service system of care for households assisted through homelessness prevention efforts.

### **3. Increasing the number of people exiting homelessness into permanent housing.**

### **3. Increasing the number of people exiting homelessness into permanent housing.**

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 3,215 total people exiting homelessness into permanent housing annually, representing 420 more people and a 15% increase from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care will continue to fund programming and solutions that assist individuals and families experiencing homelessness become permanently and stably housed. Additionally to compliment and support the goal of reducing homelessness, the Orange County Continuum of Care is focused on creating exits to permanent housing.

Baseline Data	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
2,796	503	18%	3,299

**Decrease/Increase in # of People**  
Increase

## **Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

The annual estimate of people exiting homelessness into permanent housing has been increasing year over year for the County of Orange and the Orange County Continuum of Care. However, when looking at the number of people exiting homelessness into permanent housing there is an unbalance between household compositions and subpopulations. Adults with severe mental illness and substance use disorders are severely underrepresented among those who exit homelessness into permanent housing, 18.3% and 7.6% respectively. When compared to the 2022 Point In Time Count, 28.9% of adults reported severe mental illness and 32.7% of adults reported substance use disorders. The County of Orange and the Orange County Continuum of Care are working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to address inequities. Through this process, the Race Equity Data Analysis shows that those who are Native Hawaiian or Other Pacific Islander exit homelessness to permanent housing at much lower rates than other races (1.1% vs. 2.8% to 71.9% for other races), with people who are White having most of the exits from homelessness into permanent housing. The County of Orange and the Orange County Continuum of Care will continue and expand permanent housing programs for all people experiencing homelessness, including adult only households, transitional aged youth, to support with housing identification, rent and move-in financial assistance, and case management services.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Measure exits to permanent housing destinations from all homeless service program interventions utilizing the Orange County Continuum of Care's System Performance Measures Report, specifically Measure #7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent House. This includes having a focused performance metric for HHAP-funded services that looks at increasing the placements into permanent housing. Analyze the Housing Inventory Count on an annual basis to evaluate the increase or decreases of beds across homeless service interventions (considering the large COVID-19 investments), the target population, and how these assist in the reduction of homelessness and contribute to the total number of people exiting homelessness into permanent housing destinations.

### **4. Reducing the length of time persons remain homeless.**

### **4. Reducing the length of time persons remain homeless.**

#### **Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 120 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 21 fewer days and a 15.00% reduction from the baseline.

**Goal Narrative**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 120 days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing 21 fewer days and a 15.00% reduction from the baseline.

<b>Baseline Data</b>	<b>Change in # of Days</b>	<b>Change as % of Baseline</b>	<b>Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs</b>
141	21	15%	120

**Decrease/Increase in # of Days**  
Decrease

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

The length of time people were known to be homeless, as documented within the Orange County Continuum of Care’s HMIS demonstrates significant differences between homeless service interventions accessed, and disparities when looking at the demographic composition of people experiencing homelessness. Compared to the average 141 cumulative system days homelessness recorded in HMIS continuous or during the reporting periods, the following persons have a greater number of days prior to move-in into Rapid Rehousing (RRH) and Permanent Housing (PH) programs: Families (households with at least one adult and one child) experienced homelessness 48 additional days;; Women and girls experienced homelessness 12 additional days; people who are Asian experienced homelessness 6 additional days; people who are Black or African American experienced homelessness 7 additional days; people who are Native Hawaiian or Pacific Islander experienced homelessness 6 additional ; people who are Multiple Races experienced homelessness 34 additional days; people who are Asian and Hispanic/Latino experienced homelessness 50 additional days; and people who are Black or African American and Hispanic/Latino experienced homelessness 22 additional days. The County of Orange and Orange County Continuum of Care are committed to working to reduce the length of time people experience homelessness by creating additional permanent housing opportunities and looking to leverage available resources and services to do so. For example, the County of Orange and the Orange County Continuum of Care have had success in pairing housing choice vouchers with supportive services that provide housing search assistance to overcome barriers to housing and housing stabilization resources for a 12-month period to support housing retention and reduce returns to homelessness.

**Describe the trackable data goal(s) related to this Outcome Goal:**

Length of time a person experiences homelessness until permanent housed. Length of time a person is enrolled in a program until move in date and/or confirmed permanent housing.

**5. Reducing the number of persons who return to homelessness**

**within two years after exiting homelessness to permanent housing.**

## **5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.**

### **Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 6.0% of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing 2% fewer returns to homelessness and a 25% reduction from the baseline.

### **Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. Additionally, the Orange County Continuum of Care wants to ensure that people who are housed are able to remain permanently and stably housed thus breaking the cycle of homelessness. This will compliment and furtehr support the goals related to reducing the number of people accessing services.

<b>Baseline Data</b>	<b>Change in % of People</b>	<b>Change as % of Baseline</b>	<b>Target % of people who return to homelessness withtin 2 years after having exited homelessness to permanent housing</b>
8%	2%	25%	6%

### **Decrease/Increase in # of People**

Decrease

## **Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Overall, Black, Indigenous and People of Color (BIPOC) (inclusive of American Indian or Alaskan Native; Black or African American; Multiple Races; and Hispanic/Latino) have higher rates of returns to homelessness within six months of exiting homelessness to permanent housing ranging from 7% to 13%. Persons in adult-only households (without children) have higher rates of returns to homelessness at 11%; and adults with severe mental illness (11%) or substance use disorder (13%) have higher rates than other subpopulations and have remain consistent when compared to Homeless Housing, Assistance and Prevention (HHAP) Round 3 Baseline Line data for Calendar Year 2020. Finally, people who are fleeing domestic violence have higher rates of returns to homelessness at 9%, along with adults with HIV/AIDS at 17%. The rates of returns to homelessness for adults with HIV/AIDS increased by approximately 50% when compared to HHAP3 Baseline data for Calendar Year 2020. The rates of return to homelessness from unaccompanied youth decreased significantly from 11% to 3% when compared to HHAP Round 3 Baseline Line data for Calendar Year 2020. The County of Orange and the Orange County Continuum of Care are working with C4 innovations to conduct a Racial Equity Analysis and develop a framework to help address inequities. Through this process, the Orange County CoC Race Equity Data shows that overall returns to homelessness, inclusive of rates of returns to homelessness within six months, are steadily increasing for people who are Black or African American and people who are White, while it is decreasing or staying the same for other racial and ethnic groups. The County of Orange and the Orange County Continuum of Care will continue to strengthen housing stabilization practices, services and resources and

build capacity in anticipation of further Homekey resources and/or permanent housing resources that may be permanently house people experiencing homelessness in the community. It is important to note that the people who exited from the homeless system to permanent housing destinations had a high likelihood of remaining housed for the six months of the person's exit date, for example 7% of persons exits from emergency shelter or transitional housing programs to permanent housing returned to homelessness within six months, 3% of persons exit to permanent housing from rapid rehousing returned to homelessness within six months and 4% of persons exiting to permanent housing from permanent supportive housing or other permanent housing projects returned to homelessness. This illustrates that once a person becomes permanently housed their homelessness is likely to end for extended periods.

**Describe the trackable data goal(s) related to this Outcome Goal:**

The County of Orange and the Orange County Continuum of Care will be tracking returns to homelessness at 6 months, 12 months, 18 months, and 24 months after permanent housing exit by homeless service intervention.

**6. Increasing successful placements from street outreach.**

**6. Increasing successful placements from street outreach.**

**Goal Statement**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show 2,308 total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing 533 more people and a 30% increase from the baseline.

**Goal Narrative**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care and the County of Orange have been collaborating on the response to unsheltered homelessness and ensuring connections to services and housing is improved upon.

<b>Baseline Data</b> 1,775	<b>Change in # of People</b> 533	<b>Change as % of Baseline</b> 30%	<b>Target Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.</b> 2,308
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**Decrease/Increase in # of People**

Increase

**Describe Your Related Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness**

**Describe any underserved and/or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:**

Of the 1,775 persons experiencing homelessness served in street outreach who exit to Emergency Shelter (ES), Transitional Housing (TH), or Permanent Housing (PH) destinations, 38.1% are White and non-Hispanic/Non-Latino); 58.5% are men and boys; 91.9% are people in adult-only households; 38.8% are those with severe mental illness; and 27.0% are those with a substance use disorder. Compared to Homeless Housing, Assistance and Prevention (HHAP) Round 3 Baseline Line data for Calendar Year 2020, there have been some slight changes in the persons experiencing homelessness served in street

outreach programs. Most noteworthy changes include 144 families (households with at least one minor and one adult) representing 6.4% and 19 children only households representing 1.1% of households demonstrating a change in the unsheltered homeless population and a need to have a targeted approach to engage families and minors. Additionally, there has been a near doubling of adults who are experiencing substance abuse disorders as it increased from 15% to 27% over the span of year, demonstrating a need to coordinate with behavioral health supports and healthcare resources to meet the needs of the unsheltered population. The County of Orange and the Orange County Continuum of Care are working to improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness, by leveraging Housing and Disability Advocacy Program (HDAP) services with HHAP funding.

**Describe the trackable data goal(s) related to this Outcome Goal:**

The County of Orange and the Orange County Continuum of Care will be working to increase the total number of organizations providing street outreach services participating in HMIS. Additional technical assistance and support will be given to the providers to track street outreach interventions, including contacts, referrals, linkages, and placements for people with disabling condition, within HMIS to understand the connection to services. Additionally, the County of Orange and the Orange County CoC will have an emphasis on street outreach exits to positive destinations, including emergency shelter permanent housing. HHAP funded providers offering street outreach service's primary focus will be to increase successful placements from street outreach. The County of Orange and Orange County CoC will be utilizing the Orange County Continuum of Care's System Performance Measures Report, specifically Measure #7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent House to assist in tracking progress on this goal.

**Table 5: Strategies to Achieve Outcome Goals**

**Strategy 1**

**Type of Strategy**

Increasing investments into, or otherwise scaling up, specific interventions or program types

**Description**

Enhance regional coordination of outreach and engagement services to enhance linkages to supportive services. The Regional Street Outreach will provide comprehensive outreach to help engage and serve individuals experiencing unsheltered homelessness while also assisting communities in overall unsheltered homelessness conditions i their region. The street outreach services will identify, engage and assess individuals that need and qualify for comprehensive care coordination services.

**Timeframe**

July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**

Orange County Continuum of Care and County of Orange

**Measurable Targets**

outreach interventions, positive outreach exits

**Performance Measure(s) to Be Impacted (Check all that apply)**

- 1. Reducing the number of persons experiencing homelessness.
- 2. Reducing the number of persons who become homeless for the first time.
- 6. Increasing successful placements from street outreach

## Strategy 2

### Type of Strategy

Strengthening the quality or performance of housing and/or services programs

### Description

Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfill OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are Hispanic/Latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population.

### Timeframe

July 1, 2022 - June 30, 2025

### Entities with Lead Responsibilities

County of Orange

### Measurable Targets

Success rate of homelessness diversion and prevention interventions

### Performance Measure(s) to Be Impacted (Check all that apply)

1. Reducing the number of persons experiencing homelessness.
2. Reducing the number of persons who become homeless for the first time.
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 3

### Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

### Description

Continuance and expansion of rapid rehousing programs for individuals and transitional aged youth. Allocated funding to ensure the rapid re-housing funding programs continue to provide the needed services and also address transitional aged youth needs.

### Timeframe

July 1, 2022 - June 30, 2025

### Entities with Lead Responsibilities

Orange County Continuum of Care

### Measurable Targets

Rapid rehousing exits to permanent housing

### Performance Measure(s) to Be Impacted (Check all that apply)

4. Reducing the length of time persons remain homeless.
6. Increasing successful placements from street outreach

7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 4

### Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

### Description

To ensure there is an increase in the number of people exiting homelessness into permanent housing, funding to be allocated to the delivery of permanent housing and innovative solutions, and services coordination. There is a need to anticipate for future Homekey NOFAs and an identified need for resources to assist with housing searches and housing stabilization services. The navigation and housing stabilization services will be paired with housing choice vouchers, reducing the number of persons who return to homelessness after exiting homelessness and reducing the length of time persons remain homeless. By employing the housing navigation and stabilization services, those in need of housing will be more expeditiously paired with a unit and then will be supported to remain in that unit. Additionally, Orange County has shown great interest and been awarded Homekey program funding, which will assist in the development of permanent housing, therefore increasing the number of people exiting homelessness. Since there is a greater return to homelessness for BIPOC and multiple race individuals, the focus will continue on those individuals to ensure they remain housed and receive these needed services.

### Timeframe

July 1, 2022 - June 30, 2025

### Entities with Lead Responsibilities

Orange County Continuum of Care and County of Orange

### Measurable Targets

Length of homelessness

### Performance Measure(s) to Be Impacted (Check all that apply)

- 3. Increasing the number of people exiting homelessness into permanent housing.
- 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
- 7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

## Strategy 5

### Type of Strategy

Increasing investments into, or otherwise scaling up, specific interventions or program types

### Description

Improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness, by leveraging HDAP services. The County of Orange has awarded contracts for HDAP, outreach and care coordination services. The funding from both HHAP and HDAP will be leveraged to ensure there is an increase in successful placement from street outreach. There is a need to address those with disabilities experiencing homelessness, which the data indicates, so by combining these two funding streams they will align outcome goals and connect individuals to the

most appropriate program/resource based on their identified needs.

**Timeframe**

July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**

County of Orange

**Measurable Targets**

Measure street outreach interventions, including contacts, referrals, linkages, and placements for people with disabling conditions. Measure street outreach exits to positive destinations, including permanent housing.

**Performance Measure(s) to Be Impacted (Check all that apply)**

1. Reducing the number of persons experiencing homelessness.
3. Increasing the number of people exiting homelessness into permanent housing.
6. Increasing successful placements from street outreach
7. Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

**Strategy 6****Type of Strategy**

Expanding and strengthening cross-system partnerships and/or collaborative planning

**Description**

The Orange County Continuum of Care and the County of Orange will continue to invest in development a landlord recruitment strategy to increase access of affordable and available housing units to residents who are searching for housing and/or have a housing choice voucher to utilize. The techniques employed include but are not limited to:

- Establishing a landlord advisory group to discuss landlords' concerns about accepting unsheltered clients, and what it would take to get them to change their minds.
- Attending local landlord networking groups, to inform landlords on CoC programs and encourage participation in the program and/or engagement with the homeless service providers.
- Targeting medium-sized landlords with fewer units who may be more risk adverse than landlords with more units, particularly if the landlords live in the building themselves. Additionally, landlords will not have as much difficulty addressing turnover and quickly filling vacancies because there are only a few units.
- Avoiding certain property manager companies who can have many units and have less issues absorbing the cost of vacancies. The landlords can also have strict screening policies, with staff having less autonomy to make decisions on a case-by-case basis.

**Timeframe**

July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**

County of Orange and the Orange County Continuum of Care

**Measurable Targets**

length of homelessness, increasing exits to permanent housing, and increasing pool of housing resourced by engaging property owners and landlords

**Performance Measure(s) to Be Impacted (Check all that apply)**

- 3. Increasing the number of people exiting homelessness into permanent housing.
- 4. Reducing the length of time persons remain homeless.
- 6. Increasing successful placements from street outreach

*Click + **Add Strategy** above to add additional strategies as needed.*

## Part III. Narrative Responses

Copy and paste your responses to Part III. Narrative Responses from the [HHAP-4 Local Homelessness Action Plan & Application Template](#) into the form below.

### Question 1

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) collaborated with other overlapping jurisdictions to develop the strategies and goals related to HHAP-4

**Q1**

Yes

### Question 2

**[50220.8(b)(3)(D)]** My jurisdiction (e.g., City, County, CoC) consulted with each of the following entities to determine how HHAP-4 funds would be used:

**Public agencies (governmental entities)**

Yes

**Private sector partners (philanthropy, local businesses, CBOs, etc.)**

Yes

**Service providers (direct service providers, outreach, shelter providers, etc.)**

Yes

**Local governing boards**

Yes

**People with lived experience**

Yes

**Other**

Yes

**Other response**

local community stakeholders interested in the Orange County Continuum of Care and County of Orange's response to homelessness in Orange County.

**a. Please describe your most notable coordination and collaborative processes with these entities.**

The County of Orange, Orange County Continuum of Care, and the Cities of Anaheim, Irvine and Santa Ana as HHAP-4 applicant jurisdictions coordinated various calls in support of the HHAP-4 planning process and other other funding activities. Additionally, a representative from the City of Santa Ana serves on the Orange County Continuum of Care Board, and participated in the HHAP-4 presentation of the Local Homeless Action Plan for the Orange County Continuum of Care.

The County of Orange and the Orange County Continuum of Care facilitated six different listening sessions and an online survey to obtain information on how to best address unsheltered homelessness and develop a homeless service system that is responsive to the needs of the homeless population including those with severe service needs. Participation in the listening sessions and surveys included participation from local cities, governing boards, and people with lived experience. As part of the process, the County of Orange

and the Orange County Continuum of Care also leveraged the membership of the Lived Experience Advisory Committee to provide feedback on the process.

The County of Orange's Office of Care Coordination engages across Orange County working with cities and community-based organizations to strengthen regional capacity and assist in the coordination and collaborative process for the HHAP-4 funding. The Office of Care Coordination used the Local Homeless Action Plan process to continue the conversation to address homelessness that that consolidates and builds upon current efforts of the County of Orange and the Orange County CoC.

The Office of Care Coordination coordinates public and private resources to meet the needs of the homeless population in Orange County and is responsible for:

1. Care Coordination: Works in collaboration with stakeholders to focus on regional policy and implementation strategies to promote an effective response to homelessness in Orange County; manages and oversees the Care Plus Program (CPP) to better coordinate care for clients accessing services across the County of Orange. This work is completed through a multi-disciplinary approach, which leverages stakeholder groups and their resources across the County to provide for the needs of those most vulnerable.
2. County Contracted Shelters: Provides and monitors emergency shelter to individuals focused on achieving housing and financial stability through supportive services.
3. Grants and Contracts: Supports the management of contracted homeless service programs provided through State and Federal Funding.
4. Continuum of Care: The Continuum of Care Board is a locally designated decision-making body for the Continuum of Care programs and funding. The Orange County Continuum of Care assists individuals and families at risk of or experiencing homelessness by providing services focused on achieving housing stability and permanent housing. The Continuum of Care has representation in the Commission to End Homelessness, which largely focusses on homelessness policy for the County of Orange; providing direct service perspectives and input; and engaging leaders across multiple jurisdictions within the system of care.
5. Coordinated Entry System: Helps connect people at-risk of or experiencing homelessness with housing providers and supportive service agencies across multiple jurisdictions.
6. Commission to End Homelessness: The purpose of the Commission to End Homelessness is to work with the community and interested stakeholders to promote effective responses to homelessness within Orange County. Additionally, it is charged with acting as an advisory body to the Board of Supervisors and responsible for fostering regional leadership that promotes resource development to address homelessness within Orange County. There is representation from the cities, local nonprofits, affordable housing developers, local elected officials, ESG-entitlement jurisdictions, and the Continuum of Care Board that serve on the Commission to End Homelessness.

### Question 3

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is partnering or plans to use any round of HHAP funding to increase partnership with:

**People with lived experience**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

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**Social services (CalFresh, Medi-cal, CalWORKs, SSI, VA Benefits, etc.)**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Planned

**Do HHAP Funds Support This Partnership?**

No

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**Justice entities**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

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**Workforce system**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Planned

**Do HHAP Funds Support This Partnership?**

No

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**Services for older adults**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Planned

**Do HHAP Funds Support This Partnership?**

No

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**Services for people with disabilities**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

Yes

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**Child welfare system**

Yes

**Is this partnership formal or informal?**

Informal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Education system**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Local Homeless Coordinated Entry System**

Yes

**Is this partnership formal or informal?**

Formal partnering

**Is this partnership current or planned?**

Current

**Do HHAP Funds Support This Partnership?**

No

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**Other (please specify)**

No

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**a. Please describe your most notable partnership with these groups (e.g. MOUs, shared funding,**

**data sharing agreements, service coordination, etc.)**

The County of Orange and the Orange County Continuum of Care has strong partnership and collaboration with components of the System of Care which include the OC Social Services Agency, the OC Workforce Investment Board, and the OC Criminal Justice Coordinating Council.

OC Social Services oversees a number of different programs and interventions that assist individuals and families at risk of homelessness and/or experiencing homelessness, this includes the eligibility determination, application process and issuance of mainstream benefits such as CalWorks, Med-Cal, CalFresh, and General Relief. OC Social Services co-locates their services at emergency shelter programs and/or other homeless service locations to assist in increasing enrollments into these programs, as well as providing trainings to homeless service providers. Additionally, OC Social Services has been having conversations with homeless service providers to assist in maximizing resources such that can provide emergency shelter and/or rapid rehousing interventions to people experiencing homelessness through Bringing Families Home, Housing Support Program, and Home Safe. OC Social Services also oversees Adult Protective Services (APS), In Home Support Services, as well as abuse reporting. In addition, the Orange County Coordinated Entry System prioritizes people with the longest length of homelessness to available housing resources and supportive services. Using dynamic prioritization and case conferencing, the Coordinated Entry System, identifies people in most need of assistance, including seniors age 65+ and persons with chronic health conditions and existing pre-conditions, and ensures timely service delivery.

The Orange County Continuum of Care has regular contact with the Orange County Department Education (OCDE) to discuss the efforts to address homelessness in the Orange County Continuum of Care and provide opportunity for further education and collaboration on the issue of education and homelessness. OCDE Homeless Outreach to Promote Educational Success (HOPES) Collaborative is a member of the Orange County Continuum of Care and participates on the Continuum of Care Board in representations of Local Education Agencies (LEA) and state education agency (SEA) in public K-12th education and national agencies serving homeless families. Ongoing collaborative partnerships between LEAS, McKinney-Vento Liaisons and OCDE HOPES Collaborative with Continuum of Care funding housing and service provider agencies, Coordinated Entry System, family Access Point Agencies, and Family Solutions Collaborative (FSC) for housing education, access, services, and support. On the local level OCDE HOPES Collaborative provides technical assistance, education, and outreach to schools and public charter schools In Orange County liaisons, school personnel, families, the community, service providers, and agencies on McKinney-Vento Homeless Education and housing assistance via the Continuum of Care and Coordinated Entry System. The FSC, a coalition of family service nonprofits, provides information, resources, and trainings on how to best connect families at risk of homelessness or experiencing homelessness and further support the work of OCDE HOPES Collaborative McKinney Vento Liaison Network to connect and access housing assistance. The FSC often meets with families at school during drop-off and pick-up times to facilitate access to services. At least 80 percent of the homeless service agencies serving families, households with minor children, collaborate with LEAs across 20 school districts and seven universities. Of these approximately one-third are formal partnerships in the form of Memorandum of Understanding (MOUs) and Letter of Agreements (LOAs).

The County of Orange's Care Plus Program offers enhanced care coordination for 'high utilizers' who have a history of touching multiple programs across the mainstream benefits, shelter, healthcare, and corrections systems who are experiencing homelessness in Orange County. A Multi-Disciplinary Team meets monthly to review cases and expedite eligibility and linkages to mainstream benefits, resulting in increased benefit enrollments and connections to community-based social and supportive services. The Orange County Superior Court (Courts) is one of the most crucial institutions in the Community Corrections System, as is its intersection with the homelessness response system. It spans both the juvenile and adult populations and works with all the stakeholders in the system. In 1995, the Orange County Collaborative Court was established to focus on specific populations of defendants, including those who are incompetent to stand trial, abusing drugs, homeless, and veterans. Since then, the Collaborative Court has become a national model for how to serve these populations and help get them to treatment. The Orange County

Collaborative Court is made up of both the Juvenile Justice Courts and Criminal Collaborative Courts. The Criminal Collaborative Courts implement a co-located services model by collocating the Mental Health Courts, Veteran and Military Courts, Homeless Courts, and Substance Abuse Courts. There are nine courts within the Criminal Collaborative Courts: Whatever It Takes (WIT) Court, Military Diversion, Veterans Treatment, Homeless Court, DUI Court, Drug Court, Opportunity Court, and Recovery Court. Some of these courts require treatment plans, such as WIT, which implements a case management model where an interdepartmental team consisting of the Public Defender, District Attorney, Health Care Agency, Probation, and treatment service provider(s) engage in active case management of an individual so that he/she receives treatment. Each of these courts has eligibility criteria and is typically referred by the Public Defender with the mutual agreement from the District Attorney.

Additionally, the County of Orange's Office of Care Coordination is an integral stakeholder in the implementation of the OC CARES Strategy. OC CARES is charged with improving public safety on behalf of Orange County residents, through greater inter-agency community, coordination and collaboration regarding law enforcement and administration or justice issues. This will be accomplished by improving the utilization of resources and balance within the criminal justice system; synergy of ideas and expertise among criminal justice professionals; and public confidence in the Orange County Criminal Justice System. The Care Plus Program is establishing a corrections cohort to target those individuals that go in and out of the jail four or more times in one year with the goal of reducing recidivism. For the individuals in the cohort who are also experiencing homelessness, the multi-disciplinary team approach will also focus on connections to housing resources, including emergency shelter, interim housing and permanent housing options.

The County of Orange functions as the administrative entity for the Orange County Continuum of Care and as the lead agency for the Coordinated Entry System. As such, the leadership and partnership in the development and implementation of the local homeless coordinated entry system is seamless, and there is a concerted effort to ensure that all services and programs funding through HHAP-4 on behalf of the Orange County Continuum of Care participate as an access point and/or to receive referrals into the program.

## Question 4

**[50220.8(b)(3)(B) and 50220.8(b)(3)(E)]** My jurisdiction (e.g., City, County, CoC) is strengthening its **partnership, strategies, and resources** across:

### **Managed care plans and resources (such as the Housing and Homelessness Incentive Program [HHIP])**

Yes

Data Sharing Agreement Established

### **Physical and behavioral health care systems and resources**

Yes

Data Sharing Agreement Established

### **Public health system and resources**

Yes

Other (please explain)

### **Public health system and resources response**

The County of Orange as the Administrative Entity for the Orange County Continuum of Care coordinates on behalf of the Orange County Continuum of Care with the Public Health System and resources specially around communicable diseases, prevention and mitigation strategies for congregate homeless services and other homeless service programs.

**a. Please describe your most notable coordination, planning, and/or sharing of data/information that is occurring within these partnerships.**

The Orange County Continuum of Care recently approved the Orange County Continuum of Care Data Integration Policy and Memorandum of Understanding (MOU), Data Breach Policy and updated Homeless Management Information System (HMIS). For the purposes of the Data Integration policy, data import is the process of taking data from an outside case management database and importing it into HMIS, and data export is the process of taking data out of HMIS and importing it into an outside case management database. This supports the the Orange County Continuum of Care to respond to requested data integrations, provide the appropriate framework of roles and responsibilities and support the Orange County in improving the delivery of services for people experiencing homelessness and sharing of information to assist in the planning and development of a comprehensive strategy to address homelessness. This process is being implemented with CalOptima Health, the county managed healthcare plan in Orange County.

Additionally, the Orange County Continuum of Care approved data sharing with CalOptima Health for monthly, recurring data download of all individuals in HMIS to allow for member matching with CalOptima Health enrollment data. Through a secure process, CalOptima Health staff will examine homelessness and housing status of members to link them to health and housing-related Community Supports, Enhanced Case Management and other relevant programs. These data will also enable CalOptima Health to get a better sense of the what the total number of individuals experiencing homelessness within the county really looks like. Insights gathered from analysis of these data will drive innovation and strategy development (i.e., better data equals better outcomes).

CalOptima Health staff are confident that once an effective member match process has been established with HMIS data, lessons learned can be discussed with the County of Orange, Orange County Continuum of Care and 211OC to better understand what changes and/or strategies could be implemented at the systems level to ensure individuals experiencing homelessness have access to both health care and housing services. This includes identifying what data elements would be most appropriate for bi-directional data sharing.

The OC Health Care Agency, a department of the County of Orange responsible for the delivery of behavioral health care service sand public health services, is an HMIS participating agency within the Orange County Continuum of Care. This means that they regularly enter data into HMIS and also utilize the data within HMIS for the purposes of care coordination and facilitating connections to supportive services and permanent housing for individuals and families experiencing homelessness.

## **Question 5**

**[50220.8(b)(3)(F)]** Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:

**[50220.8(b)(3)(F)] Please select what actions your jurisdiction will take to ensure racial/ethnic/gender groups that are overrepresented among residents experiencing homelessness have equitable access to housing and services:**

Disaggregating administrative data for use in decision making processes

Ensuring those with lived experience have a role in program design, strategy development, and oversight

Developing workgroups and hosting training related to advancing equity

**a. Please describe the most notable specific actions the jurisdiction will take regarding equity for racial/ethnic/gender groups.**

The County of Orange and the Orange County Continuum of Care have been working with C4 Innovations on a Racial Equity Analysis and the development of a framework that assist in addressing inequities and

promoting more inclusive practices and outcomes in the delivery of the homeless service system. This was to be implemented in a three phased approach of which currently the County of Orange and the Orange County Continuum of Care are on Phase three focusing on Implementation Support and Sustainability of the Racial Equity Roadmap process currently in draft format. This incorporates strategies and actions developed from the Results Academy Team working sessions which included a broad representation of system leaders, homeless service providers, direct service staff and people with lived experience. The Racial Equity Roadmap will assist in determining action steps, who will be responsible for carrying out each action step, timeline for implementation and what process will look like. These strategies are grouped under five focus areas: 1. System Improvements: policies, prioritizations, access, improving experience and trust for people using the system; 2. Culture Shift: reducing stigma and implicit bias, increasing representation, inclusivity of lived experience, staff trainings, shared power and decision making; 3. Funding and Resource Allocation; 4. Partnerships with Adjacent Systems and Community Providers; and 5. Analysis.

The most notable actions the County of Orange and the Orange County Continuum of Care will take towards equity for racial, ethnic and gender groups has to do with the implementation of the strategies for focus areas #1 and #2.

System Improvements: Policies, Prioritization, Access, Improving Experience and Trust for People Using the System incorporates the following strategies:

- Create streamlined and trauma-informed documentation and processes.
- Implement a people-centered, holistic, trauma informed, case management model standard
- Address racial disparities in housing access and outcomes through culturally specific access points and/or in communities where racial and ethnic groups are marginalized, create more flexible policies to meet the varying needs of households in dynamic ways and reduce barriers to housing

Culture Shift: Reducing Stigma and Implicit Bias, Increasing Representation, Inclusivity of Lived Experience, Staff Trainings, Shared Power and Decision Making incorporates the following strategies:

- Strengthen capacity and support of staff to become racial equity, trauma-informed practitioners through a curriculum of trainings that minimize racial bias and promote sensitivity and cultural humility.
- Equitable representation of lived experience across all positions in the system by developing an infrastructure that supports with training and pathways to leadership positions, and authentic engagement.
- Ensure equitable racial and ethnic representation across all positions in the system by developing an infrastructure that supports with training and pathways to leadership positions for Black, Indigenous and People of Color (BIPOC), and diversify representation within agencies and governing bodies.

## Question 6

[50220.8(b)(3)(G)] My jurisdiction (e.g., City, County, CoC) has specific strategies to prevent exits to homelessness from **institutional settings** in partnership with the following mainstream systems:

### **Physical and behavioral health care systems and managed care plan organizations**

- Yes, formal partnering
- Yes, leveraging funding

### **Public health system**

- Yes, informal partnering

### **Criminal legal system and system for supporting re-entry from incarceration**

- Yes, formal partnering

### **Child welfare system**

- Yes, formal partnering

Yes, leveraging funding

**Affordable housing funders and providers**

Yes, formal partnering

**Income support programs**

Yes, formal partnering

**Education system**

Yes, formal partnering

**Workforce and employment systems**

Yes, informal partnering

**Other (please specify)**

No

**a. Please describe the most notable specific actions the jurisdiction will take to prevent exits to homelessness from institutional settings**

The County of Orange and the Orange County Continuum of Care are working with the above listed mainstream system and what locally is referred to as the System of Care to prevent exits to homelessness from institutional settings. This includes creating a foundational understanding of how people exit their component of the system, the available resources for people exiting the system and how these are offered/made available prior to exit, as well as sharing information on the Homeless Service System and how to best access its resources. It is important to note that the County of Orange and the Orange County Continuum of Care are dedicated to improving this service coordination and partnership; however, given the number of people experiencing homelessness and the limited resources, including affordable housing, there is still significant work to be done.

Through the Care Plus Program, the County of Orange and the Orange County Continuum of Care are able to care coordinate utilizing a multi-disciplinary approach to homeless service delivery that includes the physical and behavioral health care systems and managed care plan organizations, public health system, and criminal legal system and system for supporting re-entry from incarceration. This includes discussing discharge plans, identifying points of contact for engagement following discharge, as well as follow through to the next connection to housing and/or services.

The County of Orange contracts with Chrysalis for the provision of workforce and employment assistance. Chrysalis is a nonprofit organization that serves people navigating barriers to the workforce by offering a job-readiness program, individualized supportive services, and paid transitional employment. Chrysalis empowers our clients on their pathway to stability, security, and fulfillment in their work and lives. For those clients facing significant barriers to employment, Chrysalis offers paid, transitional employment with our inhouse Chrysalis Enterprises businesses to get them started on the road to permanent, outside employment. Transitional jobs deliver marketable experience and occupational skills while providing a closely supervised, supportive working environment that allows clients to demonstrate and practice their hard and soft skills. Chrysalis Enterprises workers participate in the program for three to twelve months, while simultaneously continuing their job search, with the support of their Employment Specialist, to ensure a successful transition to outside employment.

There are currently three businesses within Chrysalis Enterprises:

- Chrysalis Works: a professional street maintenance company, providing work experience in trash and recycling pick-up, landscaping, graffiti removal, hauling, and street sweeping.
- Chrysalis Roads: a litter abatement and freeway maintenance business offering transitional employment to individuals re-entering from the criminal justice system.

- Chrysalis Staffing: a temporary staffing agency that allows clients to re-enter the job market through short-term, full-time, and part-time work assignments in administrative office support, property management, and janitorial services, among others. The ultimate goal for staffing assignments is that they will lead to long-term and permanent employment with the partner's company.

Additionally, the OC Workforce Investment Board has been coordinating with the Orange County Continuum of Care on Assembly Bill 150 for the Homeless Hiring Tax Credit (HHTC) to provide the needed certificate and also educate the homeless service providers of this opportunity, as well as how to best coordinate with potential employers and/or receive this resource too for hiring people with lived experience.

Given limited housing stock in Orange County, having scattered site development is also critical to increasing the number of permanent housing units available. An example of this can be seen in our effort to increase the number of PHA-funded units in the Continuum of Care being prioritized through the Coordinated Entry System (CES). The County of Orange has adopted the 2018 Housing Funding Strategy to develop 2,700 units of supportive housing and established the Orange County Housing Finance Trust (OCHFT) to assist in funding the development of these units which require inclusion in the CES process. The OCHFT was formed in 2019 as a joint powers authority (JPA) between the County and the cities in Orange County for the purpose of funding housing specifically assisting the homeless population and persons and families of extremely low, very low, and low income within Orange County. To date 25 out of the 34 cities in Orange County are members of the OCHFT. For projects to be eligible for this funding, the project location must be within the unincorporated County of Orange or within OCHFT member cities. The only exception is for projects seeking only Mental Health Services Act (MHSA) funding from OCHFT, which is required to be available countywide (including non-member cities). Since this goal was created in June 2018, 1,643 permanent supportive housing units have been added to the pipeline, with 28% already completed and a greater percentage are under construction, and an additional 2,144 general affordable housing units. Additionally, the County of Orange is working to update the 2018 Housing Funding Strategy to map out the progress that has been made toward the 2,700 unit goal, as well as provides an analysis of federal and state resources available to leverage with local resources to produce affordable and supportive housing.

The County of Orange made additional funding and project-based Housing Choice Vouchers (HCV) available through Notice of Funding Opportunity for the development of housing to assist households experiencing homelessness that must participate in the CES process, a source which was previously not dedicated to homelessness. In addition to documentation in the funding agreements with developers, CES participation requirements are documented in the tenant selection plans for every development. This is complemented by a landlord incentive program that identifies and secures available housing units that accept housing choice vouchers and other subsidies. The landlord incentive program includes funding for double security deposit, holding fees while units await inspection, application fees, provides conflict resolution and eliminates barriers to securing permanent housing, including affordability and availability. Data shows this partnership in action, with Orange County Housing Authority having 59% of new admissions into their units with previous history of homelessness in 2020 and Santa Ana Housing Authorities at 50%. The Public Housing Authorities (PHAs) have also adopted a homelessness admission preference for turnover vouchers, which are coordinated with the Continuum of Care and prioritized through the Coordinated Entry System. The PHAs meet on a quarterly basis to discuss strategies and efforts in better supporting households transitioning from homelessness to permanent housing through homeless preference, set-aside vouchers, project-based vouchers, and special purpose vouchers.

The PHAs have awarded vouchers for homeless subpopulations thus increasing resources and access for various subpopulations with high vulnerabilities and promoting system flow through the homeless service system. Some examples of these include Mainstream Vouchers being targeted to Whole Person Care Program now California Advancing and Innovating Medi-Cal (CalAIM) and non-congregate shelters that service individuals experiencing homelessness with high-risk factors and utilization of emergency medical system. Family Unification Program targets transitional aged youth exiting the foster care system and

homeless families involved in the child welfare system. The Continuum of Care and the PHAs established MOUs for the Emergency Housing Vouchers being prioritized through the Coordinated Entry System and identifying appropriate supportive services that assist vulnerable households across Orange County. The PHAs recognize the importance of their role in supporting the Continuum of Care in addressing homelessness and have committed housing choice vouchers to new affordable and supportive housing developments, including HUD-VASH, to create long-term housing solutions.

## Question 7

**[50220.8(b)(3)(H)]** Specific and quantifiable **systems improvements** that the applicant will take to improve the delivery of housing and services to people experiencing homelessness or at risk of homelessness, including, but not limited to, the following:

**(I) Capacity building and workforce development for service providers within the jurisdiction, including removing barriers to contracting with culturally specific service providers and building the capacity of providers to administer culturally specific services.**

The County of Orange and the Orange County Continuum of Care will be working to develop a training curriculum and training calendar for service providers within Orange County to improve capacity and awareness of evidenced-based practices around the delivery of homeless services. This will at minimum include trauma-informed care, housing first, racial implicit bias training, culturally specific, cultural humility and sensitivity training. Additionally, the County of orange and the Orange County Continuum of Care will work to outreach to culturally specific service providers to engage in the provision of services and provide procurement overview workflows to assist them in familiarizing with the process and remove barrier to contracting.

**(II) Strengthening the data quality of the recipient's Homeless Management Information System.**

The County of Orange and the Orange County Continuum of Care work closely with 2-1-1 Orange County (211OC) , the Homeless Management Information System (HMIS) Lead to develop and implement related data practices, policies and procedures, inclusive of data quality improvement plans.

As the HMIS Lead Agency, 211OC is tasked with assisting the Orange County Continuum of Care with:

- Developing and implementing a privacy plan, security plan and data quality plan for the Continuum of Care HMIS
- Ensuring consistent participation of State, Federal and local government funded recipients and sub recipients in HMIS
- Ensuring HMIS is administered in compliance with requirements prescribed by the U.S. Department of Housing and Urban Development (HUD) outlined in 24 CFR 578.7(b).
- Ensuring the HMIS operates efficiently and effectively to promote agency participation and system coordination
- Providing system, agency, and project-level analysis of utilization and performance across the Continuum of Care.

On an annual basis, the County of Orange, the Orange County Continuum of Care and 211OC reviews the Orange County HMIS Policies and Procedures document to ensure adherence to federal, state and local Continuum of Care changes. Any changes are announced to all HMIS Agency Administrators via email and posted on the OC HMIS website.

On a monthly basis, the County of Orange, the Orange County Continuum of Care and 211OC host the following meetings:

- HMIS Agency Access Reviews to evaluate request from agencies, including non-profit partners and local government, to participate in HMIS. This includes a review of the agency's capacity, main purpose and function, plan to utilizing HMIS and the benefit to people experiencing homelessness.
- HMIS Agency Administrator Meetings to review any updates to HMIS data standards, provide training on

HMIS functions, overview of upcoming activities and related timelines, and any changes to HMIS policies and procedures.

- Data and Performance Management Meetings to review specific project types performance against Continuum of Care adopted established performance metrics. This ensures that each project type is reviewed at least twice a year and provide the opportunity for agencies to share best practices and lessons learned in HMIS data entry and data collection practices.

As part of the system improvement efforts for HHAP-4, the County of Orange and the Orange County Continuum of Care will continue to work with 211OC to:

- increase the total number of participating agencies in HMIS to ensure a more accurate representation of people experiencing homelessness in Orange County
- Increase the utilization of the HMIS Bed Reservation System to other emergency shelter and/or interim housing programs utilizing the Coordinated Entry System prioritization schema.
- Implement a data quality plan to ensure high-quality data and lays the framework, establishes parameters and processes, and outlines individual responsibilities to improve data quality across projects within the HMIS. This includes data completeness, data coverage, bed utilization, data accuracy, data consistency, data timeliness, and subsequent monitoring and reporting.
- Expand data integration practices to ensure the appropriate data sharing between components of the System of Care and improvements upon the delivery of care coordination.

**(III) Increasing capacity for pooling and aligning housing and services funding from existing, mainstream, and new funding.**

The County of Orange and the Orange County Continuum of Care where ever possible look for the pooling and aligning housing and services funding from existing, mainstream, and new funding. The County of Orange and the Orange County Continuum of Care are focused on supporting CalOptima Health with their implementation of the Housing and Homelessness Incentive Program (HHIP) to make progress in addressing homelessness and housing insecurity as social determinants of health. This includes monthly check-ins and updates around the plans for funding and homeless service program design and delivery. As well as developing plans that can assist the County of Orange and the Orange County Continuum of Care making sustainable and impact progress to address homelessness, by creating increased permanent housing opportunities and/or supportive services aimed at providing housing stability.

**(IV) Improving homeless point-in-time counts.**

The County of Orange and the Orange County Continuum of Care are pleased by the recent improvements to the homeless point in time counts process. The County of Orange and the Orange County Continuum of Care are hopeful to improve upon reporting capabilities and capacity to be able to provide local cities individualized reports and/or their data for further analysis and conversation on how to best address homelessness within a Service Planning Area and/or subpopulation focused.

The County of Orange and the Orange County Continuum of Care are interested in exploring conducting an annual unsheltered count, but need a better understanding of the staffing, resources, and ongoing funding that could support this practices.

**(V) Improving coordinated entry systems to strengthen coordinated entry systems to eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.**

The County of Orange and the Orange County Continuum of Care will continue to review and improve upon adopted policies and procedures for the Coordinated Entry System to eliminate eliminate racial bias, to create a youth-specific coordinated entry system or youth-specific coordinated entry access points, or to improve the coordinated entry assessment tool to ensure that it contemplates the specific needs of youth experiencing homelessness.

Most recently, the County of Orange and the Orange County Continuum of Care eliminated the use of the VI-SPDAT as the coordinated entry assessment tool to instead utilize program enrollment data to assist in the prioritization process. This has been a welcome change in the community; however, the County of Orange and the Orange County Continuum of Care are committed to continued evaluation of the assessment, unintended consequence and looking for ways to improve upon the process to ensure that it is more equitable for all race, ethnic and gender backgrounds of the people experiencing homelessness,

The County of Orange and the Orange County Continuum of Care are focused on increasing Coordinated Entry System Access Points to include culturally-specific organization and/or subpopulation focused organizations to ensure that underrepresented racial, ethnic and subpopulation minorities are able to access homeless services and permanent housing equitably. The County of Orange and the Orange County Continuum of Care are considering possible partnerships with other County departments and/or components of the System of Care where individuals and families access resources to meet other needs. Additionally, this includes looking at all four categories of homelessness and determining the appropriate documentation and prioritization practices for the homeless service system.

The County of Orange and the Orange County Continuum of Care applied for the Youth Homelessness Demonstration Program in FY 2022, and unfortunately were not awarded. The County of Orange and the Orange County Continuum of Care are utilizing this application process as a lesson learned and working with youth-specific service providers to better understand the needs of youth and ensure a more robust and competitive application for future funding years. Currently, the County of Orange and the Orange County Continuum of Care are discussing how the Coordinated Entry System can be adjusted to better meet the needs of youth and how to increase the youth-specific access points throughout Orange County.

## Question 8

**\*Responses to these questions are for informational purposes only.**

What **information, guidance, technical assistance, training, and/or alignment of resources and programs** should Cal ICH and other State Agencies prioritize to support jurisdictions in progressing towards their Outcome Goals, Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness, and/or would otherwise help strengthen local partnerships, coordination, planning, and progress toward preventing and ending homelessness?

### **Information, Guidance, and Technical Assistance**

Facilitation of planning processes and collaborative approaches among cross-agency and community-level partners

Technical assistance related to goal setting in underserved/disproportionately impacted populations

Trainings on topics of equity

### **Alignment of Resources and Programs**

In the space below, please describe what Cal ICH and other State Agencies should prioritize related to alignment of resources and programs, strengthening partnerships and collaborations, or any other ways that State can support communities' progress:

### **Untitled**

Cal ICH and other State Agencies should prioritize the release for joint application process that allows for different funding sources to allow for the alignment of resources and programs, strengthening partnerships and collaborations.

# Part IV. Funding Plan Strategic Intent Narrative

## Question 1

### Eligible Use 1

#### Eligible Use Category Intended to be Supported with HHAP-4

3. Street outreach

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**  
20.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**  
5.00%

#### Activities to be Supported with HHAP-4

Street outreach will focus on addressing unsheltered homelessness and facilitating placement into homeless service programs, addressing engagements and beginning engagements that lead to permanent housing.

#### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Engaging people experiencing unsheltered homelessness is the first step in the pathways to permanent housing. The implementation of regional street outreach will support the County of Orange and the Orange County Continuum of Care in implementing the goals of HHAP-4, specially around reductions in the unsheltered homelessness population and will provide ongoing services. This supports Outcome Goal #1a, #1b, #4 and #6.

#### How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

This funding will be leveraged with State Housing and Disability Advocacy Program (HDAP) to assist individuals and families experiencing unsheltered homelessness begin to engage with the Homeless Service System. HDAP has specific eligibility criteria that no all unsheltered homeless population is able to meet and thus having an ability to engage in services is helpful. While street outreach can be funded through State and Federal ESG, the County of Orange and Orange County Continuum of Care are utilizing that funding to support rapid rehousing and emergency shelter operations.

### Eligible Use 2

#### Eligible Use Category Intended to be Supported with HHAP-4

2. Operating subsidies

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used on this Eligible Use(%)**  
15.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**  
0.00%

#### Activities to be Supported with HHAP-4

Emergency shelter and interim housing operating subsidies to ensure the ongoing availability of beds to serve individuals and families experiencing homelessness

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

Providing operating subsidies to emergency shelter and permanent housing programs will increase the availability of homeless service interventions in the Orange County Continuum of Care. This supports Outcome Goal #1a, #3, #4 and #6.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

There are currently limited local, state and/or federal funding that provides operating subsidies funding for emergency shelter and permanent housing programs. In order to continue with the same capacity and/or expand the delivery for these interventions there needs to be ongoing funding that supports these activities, specially those created through HEAP and previous HHAP rounds of funding.

**Eligible Use 3**

**Eligible Use Category Intended to be Supported with HHAP-4**

6. Delivery of permanent housing

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**  
20.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**  
10.00%

**Activities to be Supported with HHAP-4**

Anticipate funding needs for future Homekey NOFAs and need for funding to support innovating housing solutions

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

Increasing the availability of permanent housing resources supports the overall goal of HHAP-4 in reducing the number of people experiencing homelessness as they become permanently housed. Additionally, by including a percentage towards the youth set aside will assist in ensuring permanent resources are also available for youth in Orange County. This supports Outcome Goal #1a, #1b, #3, #5, and #6.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

There is limited local, state and/or federal funding that supports the delivery of permanent housing that is flexible. As such, by incorporating delivery of permanent housing as an eligible use category in HHAP-4, the Orange County Continuum of Care is position to assist local partners, including developers, cities, and/or the County with funding that may support the creation of permanent housing.

**Eligible Use 4**

**Eligible Use Category Intended to be Supported with HHAP-4**

4. Services coordination

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the**

25.00%

**Youth Set Aside? (%)**

0.00%

**Activities to be Supported with HHAP-4**

Coordinating access into the Continuum of Care and assisting in the triaging and deployment of response

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

Navigating through the Homeless Service System and the System of Care can be challenging for individuals and families experiencing homelessness or at risk of homelessness. As such, the County of Orange and the Orange County Continuum of Care are interested in having access points be well resources and equipped to assist people in navigating the available services and programs, as well as leveraging other local, state and federal programming to maximize assistance for those households. This supports Outcome Goal #2, #4, #5, and #6.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

Funding to support service coordination and supportive services for individuals and families experiencing homelessness is limited at the local, state and federal level. As such, by incorporating the service coordination as an eligible use category in HHAP-4, the Orange County Continuum of Care is prioritizing improving the coordination of services and facilitating the navigation of individuals and families experiencing homelessness through the Homeless Service System and the System of Care.

**Eligible Use 5**

**Eligible Use Category Intended to be Supported with HHAP-4**

7. Prevention and diversion

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**

10.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the**

**Youth Set Aside? (%)**

0.00%

**Activities to be Supported with HHAP-4**

homelessness prevention and diversion programing, inclusive of case management, flexible financial assistance and whatever it takes approach

**How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?**

To make progress in reducing homelessness in Orange County, the County of Orange and the Orange County Continuum of Care believe that assisting households in stabilizing within current housing is key. As such investing in interventions and programs that promote diversion and homelessness prevention will assist in ensuring less become become homeless for the first time and engage in accessing services in the community. This supports Outcome Goal #1a, 1b, and #2.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

While Prevention is an eligible activity in the Emergency Solutions Grant, the Orange County Continuum of Care and the County of Orange are currently not utilizing that due to the limited amount of funding provided through this program. Large-scale homelessness prevention and diversion strategies are need

to assist individuals and families in stabilizing in their current housing situation and reducing the number of people experiencing homelessness, Other State programs that allow prevention are limited to subpopulations and have additional eligibility criteria.

## Eligible Use 6

### Eligible Use Category Intended to be Supported with HHAP-4

5. Systems support

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**

3.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

0.00%

### Activities to be Supported with HHAP-4

Training, capacity building and system of care infrastructure

### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

Updating and implantation of strategies to achieve the Outcome Goals as well as the delivery of homeless services utilizing evidenced-based practices as required by HHAP-4 requires an investment in the homeless service providers and partners in the work. This supports the overall goals of HHAP-4 and Outcome Goals.

### How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?

While system support can be included in state and local funding under the administrative costs category, there is not sufficient funding to provide appropriate System Support to all homeless service providers and stakeholders. Through initiatives undertaken, the County of Orange and the Orange County Continuum of Care need ongoing funding sources to support training, capacity building and infrastructure to support the delivery of high quality and effective programming and services that are culturally competent and inclusive.

## Eligible Use 7

### Eligible Use Category Intended to be Supported with HHAP-4

10. Administrative (up to 7%)

**Approximate % of TOTAL HHAP-4 ALLOCATION to be sed on this Eligible Use(%)**

7.00%

**Approximate % of TOTAL HHAP-4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)**

7.00%

### Activities to be Supported with HHAP-4

Technical assistance, contract support, compensation for lived experience and HAP related activities

### How is this a strategic use of HHAP-4 resources that will address needs and gaps within the homelessness response system?

The County of Orange as the Administrative Entity will support in the operationalizing and implementation of HHAP-4. Having the appropriate funding to support and engagement of people with

lived experience is key in the development and implementation of new and ongoing services.

**How were these decisions to invest HHAP-4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis in Part I)?**

No other local, state or federal funding source can provide administrative funding for the implementation and operations of HHAP-4.

## Question 2

Please describe how the planned investments of HHAP-4 resources and implementation of the activities to be supported will:

**Help drive progress toward achievement of the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness (as identified in Part II above):**

The County of Orange and the Orange County Continuum of Care developed a local homeless action plan that was complimentary in the eligible activities to be funded but still supported the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness. The County of Orange and the Orange County Continuum of Care are looking to fund all components of the homeless response system, from street outreach to service coordination to operating subsidies for emergency shelter and permanent housing, as well as permanent housing resources and technical assistance for system support, to ensure that people are able to access the appropriate service needed to end their homelessness.

Each eligible activity as identified by the Orange County Continuum of Care will further at least two of the Outcome Goals and will intersect with other established components of the homeless response system, thus filling the current gaps in services that people experiencing homelessness experience today.

**Help address racial inequities and other inequities in the jurisdiction's homelessness response system:**

The County of Orange and the Orange County Continuum of Care have been working with C4 Innovations to develop a Racial Equity Framework that will assist in addressing racial inequities and other inequities in the homelessness response system locally. The County of Orange and the Orange County Continuum of Care believe that the strategies under each of the focus area will be significant in impact and progress to further the goals of HHAP-4, specially for underserved populations, and are committed to seeing its ingoing implementation and sustainable practices to assist this working. Through the HHAP-4, the County of Orange and the Orange County Continuum of Care will continue to fund the outstanding work to be done and resource the homeless service providers and stakeholder adequately to further these goals.

The County of Orange and the Orange County Continuum of Care are open and willing to work with Cal ICH and their contracted technical assistance partners to ensure that address racial inequities and other inequities in the jurisdiction are addressed.

**Be aligned with health and behavioral health care strategies and resources, including resources of local Medi-Cal managed care plans:**

The County of Orange and the Orange County Continuum of Care worked with CalOptima Health around the development of goals and strategies for the Housing and Homelessness Incentive Program. The County of Orange and the Orange County Continuum of Care will meet with CalOptima Health a monthly basis to plan a coordinated and complimentary approach to the various strategies and resources being implemented. Additionally, the County of Orange and the Orange County Continuum of Care will invite the health and behavioral health care partners to participate in the solicitation process by reviewing proposals for projects and/or assisting in the development of workflows that look to integrate services, specially

through the eligible activity of Service Coordination.

**Support increased exits to permanent housing among people experiencing homelessness:**

The County of Orange and the Orange County Continuum of Care developed a local homeless action plan that was complimentary in the eligible activities to be funded but still supported the Outcome Goals and Goals for Underserved Populations and Populations Disproportionately Impacted by Homelessness.

# Certification

I certify that all information included in this Application is true and accurate to the best of my knowledge.

Yes

**Table 1. Landscape Analysis of Needs and Demographics**

	People Experiencing Homelessness	Source and Date Timeframe of Data
<b>Population and Living Situations</b>		
<b>TOTAL # OF PEOPLE EXPERIENCING HOMELESSNESS</b>	5,718	2022 Point In Time (February 2022)
# of People Who are <b>Sheltered</b> (ES, TH, SH)	2,661	2022 Point In Time (February 2022)
# of People Who are <b>Unsheltered</b>	3,057	2022 Point In Time (February 2022)
<b>Household Composition</b>		
# of Households <b>without Children</b>	4,510	2022 Point In Time (February 2022)
# of Households with <b>At Least 1 Adult &amp; 1 Child</b>	1201	2022 Point In Time (February 2022)
# of Households with <b>Only Children</b>	7	2022 Point In Time (February 2022)
<b>Sub-Populations and Other Characteristics</b>		
# of Adults Who are Experiencing <b>Chronic Homelessness</b>	2,463	2022 Point In Time (February 2022)
# of Adults Who are Experiencing <b>Significant Mental Illness</b>	1,445	2022 Point In Time (February 2022)
# of Adults Who are Experiencing <b>Substance Abuse</b> Disorders	1,633	2022 Point In Time (February 2022)
# of Adults Who are <b>Veterans</b>	280	2022 Point In Time (February 2022)
# of Adults with <b>HIV/AIDS</b>	129	2022 Point In Time (February 2022)
# of Adults Who are <b>Survivors of Domestic Violence</b>	515	2022 Point In Time (February 2022)
# of <b>Unaccompanied Youth (under 25)</b>	183	2022 Point In Time (February 2022)
# of <b>Parenting Youth (under 25)</b>	34	2022 Point In Time (February 2022)
# of People Who are <b>Children of Parenting Youth</b>	46	2022 Point In Time (February 2022)
<b>Gender Demographics</b>		
# of <b>Women/Girls</b>	2,069	2022 Point In Time (February 2022)
# of <b>Men/Boys</b>	3,617	2022 Point In Time (February 2022)
# of People Who are <b>Transgender</b>	17	2022 Point In Time (February 2022)
# of People Who are <b>Gender Non-Conforming</b>	15	2022 Point In Time (February 2022)
<b>Ethnicity and Race Demographics</b>		
# of People Who are <b>Hispanic/Latino</b>	2,252	2022 Point In Time (February 2022)
# of People Who are <b>Non-Hispanic/Non-Latino</b>	3,466	2022 Point In Time (February 2022)
# of People Who are <b>Black or African American</b>	483	2022 Point In Time (February 2022)
# of People Who are <b>Asian</b>	195	2022 Point In Time (February 2022)
# of People Who are <b>American Indian or Alaska Native</b>	211	2022 Point In Time (February 2022)
# of People Who are <b>Native Hawaiian or Other Pacific Islander</b>	57	2022 Point In Time (February 2022)
# of People Who are <b>White</b>	4,056	2022 Point In Time (February 2022)
# of People Who are <b>Multiple Races</b>	716	2022 Point In Time (February 2022)

*\*If data is not available, please input N/A in the cell and explain why the data is not available below:*

Table 2. Landscape Analysis of People Being Served									
	Permanent Supportive Housing (PSH)	Rapid Rehousing (RRH)	Transitional Housing (TH)	Interim Housing or Emergency Shelter (IH / ES)	Diversion Services and Assistance (DIV)	Homelessness Prevention Services & Assistance (HP)	Outreach and Engagement Services (O/R)	Other: Other Services Only, PH Housing Only, PH - Housing with Services, Coordinated Entry	Source(s) and Timeframe of Data
<b>Household Composition</b>									
# of Households without Children	1,621	829	48	1,952	n/a	948	5,400	4,905	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with At Least 1 Adult & 1 Child	580	3,183	327	408	n/a	2,994	165	4,476	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Households with Only Children	1	6	0	211	n/a	13	190	34	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
<b>Sub-Populations and Other Characteristics</b>									
# of Adults Who are Experiencing Chronic Homelessness	946	522	13	881	n/a	8	2,163	2,460	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Significant Mental Illness	938	337	13	589	n/a	100	1,540	1,973	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Experiencing Substance Abuse Disorders	295	95	6	363	n/a	0	1,527	807	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Veterans	507	167	2	65	n/a	97	137	717	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults with HIV/AIDS	41	10	0	72	n/a	14	66	95	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Adults Who are Survivors of Domestic Violence	333	593	57	408	n/a	188	817	1,502	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Unaccompanied Youth (under 25)	28	57	24	311	n/a	38	1,206	377	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Parenting Youth (under 25)	13	65	10	17	n/a	19	5	77	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Children of Parenting Youth	49	187	28	73	n/a	74	27	304	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
<b>Gender Demographics</b>									
# of Women/Girls	990	2,207	226	1,065	n/a	2,217	2,497	4,576	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of Men/Boys	1,199	1,828	147	1,478	n/a	1,727	5,782	4,775	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Transgender	6	1	0	11	n/a	5	14	15	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Gender Non-Conforming	2	3	1	17	n/a	5	21	17	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
<b>Ethnicity and Race Demographics</b>									
# of People Who are Hispanic/Latino	586	2,303	239	1,089	n/a	2,081	3,628	3,963	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Non-Hispanic/Non-Latino	1,578	1,702	131	1,376	n/a	1,767	3,589	5,253	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Black or African American	299	618	32	255	n/a	387	720	1,111	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Asian	88	181	11	87	n/a	275	112	252	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are American Indian or Alaska Native	44	101	7	94	n/a	63	138	230	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Native Hawaiian or Other Pacific Islander	20	90	2	32	n/a	54	50	167	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are White	1,617	2,770	295	1,858	n/a	2,641	6,151	6,749	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022
# of People Who are Multiple Races	80	190	20	80	n/a	168	116	345	Source: HMS Timeframe: Oct. 1, 2021 to Sept. 30, 2022

**\*If data is not available, please input N/A in the cell and explain why the data is not available below:**

The Orange County Continuum of Care did not have any Diversion Programs operating from October 1, 2021 to September 30, 2022, that participated in the Homeless Management Information System (HMIS).

Table 3. Landscape Analysis of State, Federal and Local Funding

Funding Program <i>(choose from drop down options)</i>	Fiscal Year <i>(select all that apply)</i>	Total Amount Invested into Homelessness Interventions	# of Vouchers <i>(if applicable)</i>	Funding Source*	Intervention Types Supported with Funding <i>(select all that apply)</i>	Brief Description of Programming and Services Provided	Populations Served <i>(please select the appropriate population[s])</i>
Homekey (via HCD)	FY 2021-2022	\$23,088.00		State Agency	Non-Congregate Shelter/ Interim Housing	Utilize Homekey to purchase hotels or other buildings to provide Interim Housing with an exit strategy for all residents and/ or plan to convert housing in the near future.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$33,745.00			Permanent Supportive and Service-Enriched Housing		
					Diversion and Homelessness Prevention		
Emergency Solutions Grants - CV (ESG-CV) - via HCD	FY 2021-2022	\$19,102,878.05		State Agency	Non-Congregate Shelter/ Interim Housing	State ESG supports the operations of emergency shelter programs and the provision of rapid rehousing services for individuals and families experiencing homelessness in Orange County who have been negatively impacted by the COVID-19 pandemic.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$1,549,722.95			Rental Assistance		
					Outreach and Engagement		
					Administrative Activities		
Emergency Solutions Grants (ESG) - via HCD	FY 2021-2022	\$440,283.00		State Agency	Non-Congregate Shelter/ Interim Housing	State ESG supports the operations of emergency shelter programs and the provision of rapid rehousing services for individuals and families experiencing homelessness in Orange County.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$722,320.00			Rental Assistance		
	FY 2023-2024	Pending Award Announcement			Outreach and Engagement		
					Administrative Activities		
Emergency Solutions Grants (ESG) - via HUD	FY 2021-2022	\$124,395.00		Federal Agency	Non-Congregate Shelter/ Interim Housing	Federal ESG supports the operations of the Cold Weather Emergency Shelter program and the provision of rapid rehousing services for individuals and families experiencing homelessness in Orange County.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$124,395.00			Rental Assistance		
Community Development Block Grant (CDBG) - via HCD	FY 2021-2022	\$219,510.00		State Agency	Non-Congregate Shelter/ Interim Housing	Federal CDBG supports the operations of the Cold Weather Emergency Shelter program for individuals and families experiencing homelessness in Orange County.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$219,427.00					
Community Development Block Grant - CV (CDBG-CV) - via HCD	FY 2021-2022	\$1,925,956.00		State Agency	Non-Congregate Shelter/ Interim Housing	CDBG-CV1 funds of \$341,402 supported the unincorporated OC Small Business Relief Program. CDBG-CV3 funds of \$1,215,329 were allocated to an Emergency Rental Relief Program. Funds also supported two Homekey Programs in Stanton and the Alternative Sleeping Location in Laguna Beach.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input checked="" type="checkbox"/> Other <i>(At-Risk of Homelessness)</i>
	FY 2022-2023	\$3,784,847.00			Diversion and Homelessness Prevention		
No Place Like Home (NPLH) - via HCD	FY 2021-2022	\$18,449,914.00		State Agency	Permanent Supportive and Service-Enriched Housing	NPLH funding supports the development of five (5) affordable and supportive housing projects in Orange County.	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input checked="" type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input checked="" type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
Homeless Housing, Assistance and Prevention Program (HHAP) - via Cal ICH	FY 2021-2022	\$7,246,127.00		State Agency	Systems Support Activities	Diversion and Homelessness Prevention	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input checked="" type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
	FY 2022-2023	\$19,850,121.00			Administrative Activities	Outreach and Engagement	
					Non-Congregate Shelter/ Interim Housing		
Encampment Resolution Grants - via Cal ICH	FY 2022-2023	\$3,627,030.00		State Agency	Outreach and Engagement	Rental Assistance	<b>ALL PEOPLE EXPERIENCING HOMELESSNESS</b> <input checked="" type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input checked="" type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>
					Non-Congregate Shelter/ Interim Housing		
					Systems Support Activities		
					Administrative Activities		
	FY 2021-2022	\$126,972.00			Non-Congregate Shelter/ Interim Housing	Funding allows for the continuity of	<b>TARGETED POPULATIONS</b> <i>(please "X" all that apply)</i> <input type="checkbox"/> People Exp Chronic Homelessness <input type="checkbox"/> Veterans <input type="checkbox"/> Parenting Youth <input type="checkbox"/> People Exp Severe Mental Illness <input type="checkbox"/> People Exp HIV/ AIDS <input type="checkbox"/> Children of Parenting Youth <input type="checkbox"/> People Exp Substance Abuse Disorders <input type="checkbox"/> Unaccompanied Youth <input type="checkbox"/> Other <i>(please enter here)</i>

Project Roomkey and Rehousing - via CDSS				State Agency		Project Roomkey program services and provides a needed resource to the System of Care as the County continues to address homelessness during the COVID-19 pandemic.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	People Exp Chronic Homelessness	Veterans	Parenting Youth
									People Exp Severe Mental Illness	People Exp HIV/ AIDS	Children of Parenting Youth
									People Exp Substance Abuse Disorders	Unaccompanied Youth	Other (please enter here)
CalWORKs Housing Support Program (HSP) - via CDSS	FY 2021-2022	\$10,002,933.00		State Agency	Non-Congregate Shelter/ Interim Housing	HSP assists CalWORKs families who are homeless, or at risk of homelessness, in obtaining or maintaining permanent housing, and can provide temporary shelter, help with moving costs, short to medium term rental subsidies and wraparound case management.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$9,396,653 pending award announcement			People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
					People Exp Substance Abuse Disorders				Unaccompanied Youth	Other (At-Risk of Homelessness)	
Housing and Disability Advocacy Program (HDAP) - via CDSS	FY 2021-2022	\$9,056,263.00		State Agency	Outreach and Engagement	HDAP provides supportive services to eligible individuals experiencing homelessness in Orange County with the goal of increasing their income with disability benefits and accessing housing resources.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$7,659,238.00			People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
					People Exp Substance Abuse Disorders				Unaccompanied Youth	Other (People Exp Disabling Conditions)	
Bringing Families Home (BFH) - via CDSS	FY 2021-2022	\$3,609,346.00		State Agency	Outreach and Engagement	BFH funding provides supportive services and rapid rehousing interventions to families receiving child welfare services who are experiencing or at risk of homelessness in Orange County to prevent foster care placement and support reunification.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$3,609,346.00			People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Home Safe - via CDSS				State Agency	Rental Assistance	Home Safe offers a range of strategies to prevent homelessness and support ongoing housing stability for APS clients, including housing-related intensive case management, short-term housing related financial assistance, deep cleaning to maintain housing, eviction prevention, landlord	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$4,745,914.00			People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Continuum of Care Program (CoC) - via HUD	FY 2021-2022	\$28,994,983.00		Federal Agency	Systems Support Activities	The 2020 Federal CoC NOFA awarded a total amount of \$28,994,983 for distribution of resources throughout the CA-602 CoC. Projects include Rapid Rehousing for target populations, Permanent Supportive Housing projects, CoC Strategic Planning and CES activities within the	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	Pending Award Announcement			People Exp Chronic Homelessness				X Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Emergency Housing Vouchers (EHVs) - via HUD	FY 2021-2022	\$300,000,000.00	1021	Federal Agency	Rental Assistance	EHV funding supports the County of Orange's implementation of the Emergency Housing Voucher program that provides individuals and families permanent housing through tenant-based housing choice vouchers for eligible households.	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
					People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Family Unification Program Vouchers (FUP) - via HUD	FY 2010 and earlier	\$871,000.00	207	Federal Agency	Rental Assistance	For families for whom the lack of adequate housing is a primary factor in either the imminent placement of the family's child(ren) in out of home care, or the delay in the discharge of a child(ren) to the family in out of home care or youth at least 18 but no more than 24 who will leave foster care within 90 days, are at risk of	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2017-2018	\$871,000.00	60		People Exp Chronic Homelessness				Veterans	Parenting Youth	
	FY 2018- 2019	\$871,000.00	58		People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Foster Youth Independence (FY) Voucher	FY 2021-2022	\$84,017.00	25	Federal Agency	Rental Assistance	Households referred by SSA-reuniting families w/ children and foster youth	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$135,983.00	45		People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Emergency Rental Assistance (ERA) - via Treasury	FY 2021-2022	\$148,080,123.90		Federal Agency	Diversion and Homelessness Prevention	ERA funds help prevent evictions and ensure basic housing security for individuals and families impacted by the affordable housing challenges exacerbated by COVID-19. This includes those with high need, defined by the number of very-low-income renter households paying more than 50 percent of income on rent or living	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
					People Exp Chronic Homelessness				Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
Housing Choice Vouchers (HCVs) - via HUD	FY 2021-2022	\$5,415,000.00	325	Federal Agency	Rental Assistance	Housing Choice Vouchers and Other Supportive Housing	X	ALL PEOPLE EXPERIENCING HOMELESSNESS	TARGETED POPULATIONS (please "X" all that apply)		
	FY 2022-2023	\$1,827,421.00	102		People Exp Chronic Homelessness				X Veterans	Parenting Youth	
					People Exp Severe Mental Illness				People Exp HIV/ AIDS	Children of Parenting Youth	
	FY 2021-2022	\$299,844,540.00	1108		Rental Assistance				TARGETED POPULATIONS (please "X" all that apply)		



							<p>Members who are not currently receiving alternative to a State Plan Covered Servicemember benefits available to Medi-Cal members experiencing homelessness.</p>	<p><b>HOMELESSNESS</b></p>	<p>People Exp <b>Substance Abuse Disorders</b></p>	<p>Unaccompanied Youth</p>	<p><b>X</b></p> <p><b>Other</b> (Medi-Cal members at risk of, have recently been, or are currently experiencing homelessness)</p>
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**Table 4. Outcome Goals**

<b>Outcome Goal #1a: Reducing the number of persons experiencing homelessness.</b>			
<b>Goal Statement:</b> By the end of the performance period, HDIS data for the <b>Orange County Continuum of Care</b> will show <b>15,983</b> total people accessing services who are experiencing homelessness annually, representing <b>195 fewer</b> people and a <b>1.2% reduction</b> from the baseline.			
<b>Goal Narrative:</b> The Orange County Continuum of Care is committed to working to reduce the total number of people experiencing homelessness and will focus on increasing permanent housing solutions that assist people transition from homelessness into permanent housing. Additionally, the Orange County Continuum of Care will invest in homelessness diversion and prevention strategies to assist individuals and families in stabilizing in housing as opposed to falling into homelessness. The Orange County Continuum of Care established an overall increase in the annual estimate number of people accessing services who are experiencing homelessness compared to the Baseline Data provided for HHAP Round 3 application, however the Orange County Continuum of Care has also increased the overall number homeless services programs that are participating in HMS and will continue to promote that practice.			
<b>Baseline Data:</b> Annual estimate of number of people accessing services who are experiencing homelessness	<b>Outcome Goals July 1, 2022 - June 30, 2025</b>		
	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Annual Estimate of # of people accessing services who are experiencing homelessness</b>
16,178	195	1.2% decrease	15,983
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Of those accessing services, 38.9% are women and girls, 52.1% are men and boys, 0.3% are transgender, and 0.2% identified as no single gender. When comparing the gender of people accessing services compared to people experiencing unsheltered homelessness, men and boys are underserved and accessing services at a lower rate as men and boys represent 73.5% people experiencing homelessness. In total, 39.7% of those accessing services are Hispanic / Latino (with about 34.1% also identifying as White, meaning they are mixed ethnicity), and another 19.3% are BIPOC races. This means a total of 59.0% of those accessing services are people of color. The County of Orange and the Orange County Continuum of Care is working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to assist in addressing inequities. Through this work, the CoC Race Equity Data Analysis demonstrated that White households (including families and adult only households) are outpacing households of other races in access to rapid rehousing (RRH), permanent supportive housing (PSH), and other permanent housing (OPH). For example, while 67% of households that received no housing intervention were White, 91% of those who accessed PSH were White. On the other hand, Black or African American households were 17% of those who received no housing intervention and 0% of those who accessed and received PSH. Of those accessing services, 19.5% are adults are experiencing a significant mental illness and 12.5% are those experiencing a substance use disorder. The County of Orange has developed the Care Plus Program to enable a targeted focus on high utilizers who have multiple and repeat touches within Systems of Care, including behavioral health, health care, and criminal justice system. The reentry population, including those that have recent incarcerations and past criminal records, has been disproportionately impacted in accessing housing and experience homelessness at higher rates. As part of the Care Plus Program a corrections cohort of high utilizers cycling through jail and homeless services on a frequent and short stay basis is a key focus of the County of Orange with the goals of reducing recidivism and increasing connections to permanent housing.		Linkages to supportive services and permanent housing programs. Enrollments in to homeless service programs, including Street Outreach, Emergency Shelter, Transitional Housing, Rapid Rehousing, Permanent Supportive Housing and Other Permanent Supportive Housing.	

<b>Outcome Goal #1b. Reducing the number of persons experiencing homelessness on a daily basis.</b>			
<b>Goal Statement:</b> By the end of the performance period, data for the <b>Orange County Continuum of Care</b> will show <b>2,752</b> total people experiencing unsheltered homelessness daily, representing <b>305 fewer</b> people and a <b>10% reduction</b> from the baseline.			
<b>Goal Narrative:</b> The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care experienced a significant reduction in unsheltered homelessness from 2019 to 2022, and the Orange County Continuum of Care is hopeful that current street outreach and engagement strategies continue to have the same positive impact in the jurisdiction.			
<b>Baseline Data:</b> Daily Estimate of # of people experiencing unsheltered homelessness	<b>Outcome Goals July 1, 2022 - June 30, 2025</b>		
	<b>Change in # of People</b>	<b>Change as % of Baseline</b>	<b>Target Daily Estimate of # of people experiencing unsheltered homelessness</b>
3,057	305	10.0% decrease	2,752
<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>		<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Of those experiencing unsheltered homelessness, 25.8% were women and girls, 73.5% were men and boys, 0.4% were transgender, 0.1% were no single gender, and 0.1% were questioning. Compared to the percentages of those accessing services, men and boys experience high rates of unsheltered homelessness. Compared to those accessing services, those who are White (65.4%) and those who are multiple races (20.4%) experience disproportionate rates of unsheltered homelessness. A total of 68.8% of those experiencing unsheltered homelessness were Black, Indigenous and People of Color (BIPOC) (some were White and a BIPOC race or ethnicity; 34.2% were Hispanic/Latino). The County of Orange and the Orange County Continuum of Care have determined that there is a need for further regional coordination of outreach and engagement services to proactively locate people experiencing unsheltered homelessness in the community and connect them to available emergency shelter, interim housing, permanent housing, and supportive services. The implementation of a coordinated regional outreach and engagement response will support some of the individuals and families experiencing chronic homelessness through their journey and enhance linkages and retention in supportive services, as well as assist the County of Orange and Orange County Continuum of Care better understand what additional services and resources are needed to reduce the estimated number of people experiencing unsheltered homelessness.		Increasing street outreach projects, enrollments in street outreach programs, and positive exits from street outreach programs.	

**Outcome Goal #2. Reducing the number of persons who become newly homeless.**

**Goal Statement:**  
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **9,373** total people become newly homeless each year, representing **494 fewer** people and a **5.0% reduction** from the baseline.

**Goal Narrative:**  
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. However, the Baseline Data from HHAP Round 3 to HHAP Round 4 demonstrates a near doubling of people who newly experienced homelessness each year. As such, the Orange County Continuum of Care is being conservative in the estimate as this increase indicates the needs for a robust homelessness diversion and prevention strategy and programming.

Baseline Data: Annual Estimate of # of people who become newly homeless each year	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people who become newly homeless each year
9,867	494	5.0% decrease	9,373

**Describe Your Related Goals for**

<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>	<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>
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The annual estimate number of people who become homelessness for the first time increased significantly based on the baseline data provided by California Interagency Council on Homelessness (Cal ICH) between the Homeless Housing, Assistance and Prevention (HHAP) round 3 and 4 for the County of Orange and the Orange County Continuum of Care. As reporting on the baseline data for Calendar Year 2021, 50.7% of those who became homeless for the first time were men and boys, 34.7% were women/girls, and 13.9% of people had an unknown gender either because they refused to respond, or data were not collected. A total of 69% of those who became homeless for the first time were Black, Indigenous, and People of Color (BIPOC) (including 38.1% were Hispanic/Latino, and 13.3% were BIPOC races), 14.0% of adults who became homeless for the first time were experiencing severe mental illness, and 9.3% were adults experiencing a substance use disorder. The County of Orange and the Orange County Continuum of Care are working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to address inequities. Through this process, the Race Equity Data Analysis shows that people who are Black or African American, or Native American or Alaskan Native experience disproportionate rates of homelessness. People who are White also experience disproportionate rates of homelessness, while those who are Asian or Multi-Races have lower rates of homelessness than their representation in the census data for Orange County. Hispanic and non-Hispanic representation is proportional according to the census. While this data does not tell us about rates of those who became homeless for the first time, the data can tell us about who might be at higher risk of experiencing homelessness for the first time, which helps to inform homelessness prevention efforts and diversion. The Race Equity Analysis also showed that the number of people who are Hispanic/Latino who experience homelessness for the first time is steadily increasing, while it is either staying the same or decreasing for every other race and ethnic category. Therefore, while Hispanic/Latino representation in homelessness is proportional according to the census, the number of Hispanic/Latino individuals experiencing homelessness for the first time is rising, and it is likely that their representation in the homeless population will soon become disproportionate to their representation in the census if this is not addressed. There is an identified need to develop diversion and prevention approaches to reduce both first-time homelessness and repeat episodes of homelessness. There is an intention to focus on diversion and prevention program development specifically for cohorts of the homeless population who may be high utilizers of the System of Care and/or intersecting with other components of the System of Care.

Measure the success rate of diversion strategies and homelessness prevention efforts. Evaluate additional contacts with the homeless service system of care for households assisted through homelessness prevention efforts.

**Outcome Goal #3. Increasing the number of people exiting homelessness into permanent housing.**

**Goal Statement:**  
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **3,299** total people exiting homelessness into permanent housing annually, representing **503 more** people and a **18% increase** from the baseline.

**Goal Narrative:**  
The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care will continue to fund programming and solutions that assist individuals and families experiencing homelessness become permanently and stably housed. Additionally to compliment and support the goal of reducing homelessness, the Orange County Continuum of Care is focused on creating exits to permanent housing.

Baseline Data: Annual Estimate of # of people exiting homelessness into permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate of # of people exiting homelessness into permanent housing
2,796	503 annually (1509 total)	18.0% increase	3,299

**Describe Your Related Goals for**

<b>Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:</b>	<b>Describe the trackable data goal(s) related to this Outcome Goal:</b> <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>
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The annual estimate of people exiting homelessness into permanent housing has been increasing year over year for the County of Orange and the Orange County Continuum of Care. However, when looking at the number of people exiting homelessness into permanent housing there is an imbalance between household compositions and subpopulations. Adults with severe mental illness and substance use disorders are severely underrepresented among those who exit homelessness into permanent housing, 18.3% and 7.6% respectively. When compared to the 2022 Point In Time Count, 28.9% of adults reported severe mental illness and 32.7% of adults reported substance use disorders. The County of Orange and the Orange County Continuum of Care are working with C4 Innovations to conduct a Racial Equity Analysis and develop a framework to address inequities. Through this process, the Race Equity Data Analysis shows that those who are Native Hawaiian or Other Pacific Islander exit homelessness to permanent housing at much lower rates than other races (1.1% vs. 2.8% to 71.9% for other races), with people who are White having most of the exits from homelessness into permanent housing. The County of Orange and the Orange County Continuum of Care will continue and expand permanent housing programs for all people experiencing homelessness, including adult only households, transitional aged youth, to support with housing identification, rent and move-in financial assistance, and case management services.

Measure exits to permanent housing destinations from all homeless service program interventions utilizing the Orange County Continuum of Care's System Performance Measures Report, specifically Measure #7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent House. This includes having a focused performance metric for HHAP-funded services that looks at increasing the placements into permanent housing. Analyze the Housing Inventory Count on an annual basis to evaluate the increase or decreases of beds across homeless service interventions (considering the large COVID-19 investments), the target population, and how these assist in the reduction of homelessness and contribute to the total number of people exiting homelessness into permanent housing destinations.

**Outcome Goal #4. Reducing the length of time persons remain homeless.**

**Goal Statement:**  
By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **120** days as the average length of time that persons are enrolled in street outreach, emergency shelter, transitional housing, safe haven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs annually, representing **21 fewer** days and a **15.00% reduction** from the baseline.

**Goal Narrative:**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care is interested in achieving the reduced length of time a person remains homeless and then working to improve upon current strategies to further reduce the time.

Baseline Data: Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move-in for persons enrolled in rapid rehousing and permanent housing programs	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of Days	Change as % of Baseline	Target Average length of time (in # of days) persons enrolled in street outreach, emergency shelter, transitional housing, safehaven projects and time prior to move in for persons enrolled in rapid rehousing and permanent housing programs
141	21	15.0% decrease	120
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
The length of time people were known to be homeless, as documented within the Orange County Continuum of Care's HMIS demonstrates significant differences between homeless service interventions accessed, and disparities when looking at the demographic composition of people experiencing homelessness. Compared to the average 141 cumulative system days homelessness recorded in HMIS continuous or during the reporting periods, the following persons have a greater number of days prior to move-in into Rapid Rehousing (RRH) and Permanent Housing (PH) programs: Families (households with at least one adult and one child) experienced homelessness 48 additional days;; Women and girls experienced homelessness 12 additional days; people who are Asian experienced homelessness 6 additional days; people who are Black or African American experienced homelessness 7 additional days; people who are Native Hawaiian or Pacific Islander experienced homelessness 6 additional ; people who are Multiple Races experienced homelessness 34 additional days; people who are Asian and Hispanic/Latino experienced homelessness 50 additional days; and people who are Black or African American and Hispanic/Latino experienced homelessness 22 additional days. The County of Orange and Orange County Continuum of Care are committed to working to reduce the length of time people experience homelessness by creating additional permanent housing opportunities and looking to leverage available resources and services to do so. For example, the County of Orange and the Orange County Continuum of Care have had success in pairing housing choice vouchers with supportive services that provide housing search assistance to overcome barriers to housing and housing stabilization resources for a 12-month period to support housing retention and reduce returns to homelessness.		Length of time a person experiences homelessness until permanent housed. Length of time a person is enrolled in a program until move in date and/or confirmed permanent housing.	

**Outcome Goal #5. Reducing the number of persons who return to homelessness within two years after exiting homelessness to permanent housing.**

**Goal Statement:**

By the end of the performance period, HDIS data for the Orange County Continuum of Care will show **6.0%** of people return to homelessness within 2 years after having exited homelessness to permanent housing, representing **2% fewer** returns to homelessness and a **25% reduction** from the baseline.

**Goal Narrative:**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. Additionally, the Orange County Continuum of Care wants to ensure that people who are housed are able to remain permanently and stably housed thus breaking the cycle of homelessness. This will compliment and further support the goals related to reducing the number of people accessing services.

Baseline Data: % of people who return to homelessness within 2 years after having exited homelessness to permanent housing	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in % of People	Change as % of Baseline	Target % of people who return to homelessness within 2 years after having exited homelessness to permanent housing
8.0%	2.0%	25% decrease	6.0%
Describe Your Related Goals for			
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:		Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>	
Overall, Black, Indigenous and People of Color (BIPOC) (inclusive of American Indian or Alaskan Native; Black or African American; Multiple Races; and Hispanic/Latino) have higher rates of returns to homelessness within six months of exiting homelessness to permanent housing ranging from 7% to 13%. Persons in adult-only households (without children) have higher rates of returns to homelessness at 11%; and adults with severe mental illness (11%) or substance use disorder (13%) have higher rates than other subpopulations and have remain consistent when compared to Homeless Housing, Assistance and Prevention (HHAP) Round 3 Baseline Line data for Calendar Year 2020. Finally, people who are fleeing domestic violence have higher rates of returns to homelessness at 9%, along with adults with HIV/AIDS at 17%. The rates of returns to homelessness for adults with HIV/AIDS increased by approximately 50% when compared to HHAP3 Baseline data for Calendar Year 2020. The rates of return to homelessness from unaccompanied youth decreased significantly from 11% to 3% when compared to HHAP Round 3 Baseline Line data for Calendar Year 2020. The County of Orange and the Orange County Continuum of Care are working with C4 innovations to conduct a Racial Equity Analysis and develop a framework to help address inequities. Through this process, the Orange County CoC Race Equity Data shows that overall returns to homelessness, inclusive of rates of returns to homelessness within six months, are steadily increasing for people who are Black or African American and people who are White, while it is decreasing or staying the same for other racial and ethnic groups. The County of Orange and the Orange County Continuum of Care will continue to strengthen housing stabilization practices, services and resources and build capacity in anticipation of further Homekey resources and/or permanent housing resources that may be permanently house people experiencing homelessness in the community. It is important to note that the people who exited from the homeless system to permanent housing destinations had a high likelihood of remaining housed for the six months of the person's exit date, for example 7% of persons exits from emergency shelter or transitional housing programs to permanent housing returned to homelessness within six months, 3% of persons exit to permanent housing from rapid rehousing returned to homelessness within six months and 4% of persons exiting to permanent housing from permanent supportive housing or other permanent housing projects returned to homelessness. This illustrates that once a person becomes permanently housed their homelessness is likely to end for extended periods.		The County of Orange and the Orange County Continuum of Care will be tracking returns to homelessness at 6 months, 12 months, 18 months, and 24 months after permanent housing exit by homeless service intervention.	

**Outcome Goal #6. Increasing successful placements from street outreach.**

**Goal Statement:**

By the end of the performance period, HDIS data for the **Orange County Continuum of Care** will show **2,308** total people served in street outreach projects exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations annually, representing **533 more** people and a **30% increase** from the baseline.

**Goal Narrative:**

The Orange County Continuum of Care is establishing the above stated goal statement with the intent to have continuity in the Local Homelessness Action plan from HHAP Round 3 to HHAP Round 4. The Orange County Continuum of Care and the County of Orange have been collaborating on the response to unsheltered homelessness and ensuring connections to services and housing is improved upon.

Baseline Data: Annual # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.	Outcome Goals July 1, 2022 - June 30, 2025		
	Change in # of People	Change as % of Baseline	Target Annual Estimate # of people served in street outreach projects who exit to emergency shelter, safe haven, transitional housing, or permanent housing destinations.
1775	533 annually (1599 total)	30% increase	2,308

Describe Your Related Goals for	
Describe any underserved and/ or disproportionately impacted population(s) that your community will especially focus on related to this Outcome Goal and how this focus has been informed by data in your landscape assessment:	Describe the trackable data goal(s) related to this Outcome Goal: <i>Note: Meeting the trackable data goals for the underserved populations is not required for eligibility for Bonus Funds.</i>

Of the 1,775 persons experiencing homelessness served in street outreach who exit to Emergency Shelter (ES), Transitional Housing (TH), or Permanent Housing (PH) destinations, 38.1% are White and non-Hispanic/Non-Latino; 58.5% are men and boys; 91.9% are people in adult-only households; 38.8% are those with severe mental illness; and 27.0% are those with a substance use disorder. Compared to Homeless Housing, Assistance and Prevention (HHAP) Round 3 Baseline Line data for Calendar Year 2020, there have been some slight changes in the persons experiencing homelessness served in street outreach programs. Most noteworthy changes include 144 families (households with at least one minor and one adult) representing 6.4% and 19 children only households representing 1.1% of households demonstrating a change in the unsheltered homeless population and a need to have a targeted approach to engage families and minors. Additionally, there has been a near doubling of adults who are experiencing substance abuse disorders as it increased from 15% to 27% over the span of year, demonstrating a need to coordinate with behavioral health supports and healthcare resources to meet the needs of the unsheltered population. The County of Orange and the Orange County Continuum of Care are working to improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness, by leveraging Housing and Disability Advocacy Program (HDAP) services with HHAP funding.

The County of Orange and the Orange County Continuum of Care will be working to increase the total number of organizations providing street outreach services participating in HMIS. Additional technical assistance and support will be given to the providers to track street outreach interventions, including contacts, referrals, linkages, and placements for people with disabling condition, within HMIS to understand the connection to services. Additionally, the County of Orange and the Orange County CoC will have an emphasis on street outreach exits to positive destinations, including emergency shelter permanent housing. HHAP funded providers offering street outreach service's primary focus will be to increase successful placements from street outreach. The County of Orange and Orange County CoC will be utilizing the Orange County Continuum of Care's System Performance Measures Report, specifically Measure #7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent House to assist in tracking progress on this goal.

**Table 5. Strategies to Achieve Outcome Goals**

Strategy #1	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	<input checked="" type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.  <input checked="" type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time.  <input type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing.  <input type="checkbox"/> 4. Reducing the length of time persons remain homeless.  <input type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.  <input checked="" type="checkbox"/> 6. Increasing successful placements from street outreach.  <input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Enhance regional coordination of outreach and engagement services to enhance linkages to supportive services. The Regional Street Outreach will provide comprehensive outreach to help engage and serve individuals experiencing unsheltered homelessness while also assisting communities in overall unsheltered homelessness conditions in their region. The street outreach services will identify, engage and assess individuals that need and qualify for comprehensive care coordination services.	
<b>Timeframe</b>	
July 1, 2022 - June 30, 2025	
<b>Entities with Lead Responsibilities</b>	
Orange County Continuum of Care and County of Orange	
<b>Measurable Targets</b>	
outreach interventions, positive outreach exits	

Strategy #2	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	<input checked="" type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.  <input checked="" type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time.  <input type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing.  <input type="checkbox"/> 4. Reducing the length of time persons remain homeless.  <input type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.  <input type="checkbox"/> 6. Increasing successful placements from street outreach.  <input checked="" type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.
Explore opportunities to create and develop diversion and prevention resources; partner with corrections agencies to fulfill OC Cares recidivism reduction and diversion program development utilizing Care Plus Program enhanced care coordination for effective reentry. By allocating funding to prevention/shelter diversion, we are ensuring providers have flexible funding to address those who may become homeless for the first time and/or reduce the length of time persons remain homeless. The strategy will be to reach out to those who are hispanic/Latino to ensure we are preventing/diverting them from homelessness as that is the fastest rising demographic in our unsheltered population.	
<b>Timeframe</b>	
July 1, 2022 - June 30, 2025	
<b>Entities with Lead Responsibilities</b>	
County of Orange	
<b>Measurable Targets</b>	
Success rate of homelessness diversion and prevention interventions	

Strategy #3	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	

Continuance and expansion of rapid rehousing programs for individuals and transitional aged youth. Allocated funding to ensure the rapid re-housing funding programs continue to provide the needed services and also address transitional aged youth needs.

**Timeframe**

July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**

Orange County Continuum of Care

**Measurable Targets**

Rapid rehousing exits to permanent housing

- 1. Reducing the number of persons experiencing homelessness.
- 2. Reducing the number of persons who become homeless for the first time.
- 3. Increasing the number of people exiting homelessness into permanent housing.
- 4. Reducing the length of time persons remain homeless.
- 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
- 6. Increasing successful placements from street outreach.
- Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy #4	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	
To ensure there is an increase in the number of people exiting homelessness into permanent housing, funding to be allocated to the delivery of permanent housing and innovative solutions, and services coordination. There is a need to anticipate for future Homekey NOFAs and an identified need for resources to assist with housing searches and housing stabilization services. The navigation and housing stabilization services will be paired with housing choice vouchers, reducing the number of persons who return to homelessness after exiting homelessness and reducing the length of time persons remain homeless. By employing the housing navigation and stabilization services, those in need of housing will be more expeditiously paired with a unit and then will be supported to remain in that unit. Additionally, Orange County has shown great interest and been awarded Homekey program funding, which will assist in the development of permanent housing, therefore increasing the number of people exiting homelessness. Since there is a greater return to homelessness for BIPOC and multiple race individuals, the focus will continue on those individuals to ensure they remain housed and receive these needed services.	<ul style="list-style-type: none"> <li><input type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.</li> <li><input type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time.</li> <li><input checked="" type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing.</li> <li><input type="checkbox"/> 4. Reducing the length of time persons remain homeless.</li> <li><input checked="" type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.</li> <li><input type="checkbox"/> 6. Increasing successful placements from street outreach.</li> <li><input checked="" type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.</li> </ul>
<b>Timeframe</b>	
July 1, 2022 - June 30, 2025	
<b>Entities with Lead Responsibilities</b>	
Orange County Continuum of Care and County of Orange	
<b>Measurable Targets</b>	
Length of homelessness	

Strategy #5	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.</li> </ul>

Improve regional street outreach and engagement coordination, specifically for people with disabling conditions experiencing homelessness, by leveraging HDAP services. The County of Orange has awarded contracts for HDAP, outreach and care coordination services. The funding from both HHAP and HDAP will be leveraged to ensure there is an increase in successful placement from street outreach. There is a need to address those with disabilities experiencing homelessness, which the data indicates, so by combining these two funding streams they will align outcome goals and connect individuals to the most appropriate program/resource based on their identified needs.

**Timeframe**

July 1, 2022 - June 30, 2025

**Entities with Lead Responsibilities**

County of Orange

**Measurable Targets**

Measure street outreach interventions, including contacts, referrals, linkages, and placements for people with disabling conditions. Measure street outreach exits to positive destinations, including permanent housing.

- 2. Reducing the number of persons who become homeless for the first time.
- 3. Increasing the number of people exiting homelessness into permanent housing.
- 4. Reducing the length of time persons remain homeless.
- 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.
- 6. Increasing successful placements from street outreach.
- Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.

Strategy	Performance Measure to Be Impacted (Check all that apply)
<b>Description</b>	
<p>The Orange County Continuum of Care and the County of Orange will continue to invest in development a landlord recruitment strategy to increase access of affordable and available housing units to residents who are searching for housing and/or have a housing choice voucher to utilize. The techniques employed include but are not limited to:</p> <ul style="list-style-type: none"> <li>•Establishing a landlord advisory group to discuss landlords' concerns about accepting unsheltered clients, and what it would take to get them to change their minds.</li> <li>•Attending local landlord networking groups, to inform landlords on CoC programs and encourage participation in the program and/or engagement with the homeless service providers.</li> <li>•Targeting medium-sized landlords with fewer units who may be more risk adverse than landlords with more units, particularly if the landlords live in the building themselves. Additionally, landlords will not have as much difficulty addressing turnover and quickly filling vacancies because there are only a few units.</li> <li>•Avoiding certain property manager companies who can have many units and have less issues absorbing the cost of vacancies. The landlords can also have strict screening policies, with staff having less autonomy to make decisions on a case-by-case basis.</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> 1. Reducing the number of persons experiencing homelessness.</li> <li><input type="checkbox"/> 2. Reducing the number of persons who become homeless for the first time.</li> <li><input checked="" type="checkbox"/> 3. Increasing the number of people exiting homelessness into permanent housing.</li> <li><input checked="" type="checkbox"/> 4. Reducing the length of time persons remain homeless.</li> <li><input type="checkbox"/> 5. Reducing the number of persons who return to homelessness after exiting homelessness to permanent housing.</li> <li><input checked="" type="checkbox"/> 6. Increasing successful placements from street outreach.</li> <li><input type="checkbox"/> Focused on equity goals related to underserved populations and populations disproportionately impacted by homelessness.</li> </ul>
<b>Timeframe</b>	
July 1, 2022 - June 30, 2025	
<b>Entities with Lead Responsibilities</b>	
County of Orange and the Orange County Continuum of Care	
<b>Measurable Targets</b>	
length of homelessness, increasing exits to permanent housing, and increasing pool of housing resourced by engaging property owners and landlords	

Table 6. Funding Plan Strategic Intent

Eligible Use Category Intended to be Supported with HHAP 4	Approximate % of TOTAL HHAP 4 ALLOCATION to be used on this Eligible Use (%)	Approximate % of TOTAL HHAP 4 ALLOCATION to be used under this Eligible Use as part of the Youth Set Aside? (%)	Activities to be Supported with HHAP 4	How is this strategic use of HHAP 4 resources that will address needs and gaps within the homelessness response system?	How were these decisions to invest HHAP 4 into these activities informed by the planned uses of other state, local, and/or federal funding sources (as documented in the Landscape Analysis Narrative)?
1. Rapid rehousing	20%	5%	Rapid Rehousing and resources to assist with housing searches and housing stabilization services to be paired with housing choice vouchers, inclusive of landlord incentives to reduce barriers to housing	Making Rapid Rehousing programs available will increase exits to permanent housing and decrease the length of time people experience homelessness before becoming permanently housed. This supports Outcome Goal #1a, #3, #4 and #6.	Rapid Rehousing has proved to be a valuable resource in assisting people experiencing homelessness transition to permanent housing with time-limited assistance. Through the CARES Act, the Orange County Continuum of Care saw an increase in rapid rehousing services that assisted in permanent housing over 350 households. With ESG-CV expiring soon continuing to provide this resources to all segments of the homeless population will assist in increasing exits to permanent housing
2. Operating subsidies	20%	5%	Emergency shelter and interim housing operating subsidies to ensure the ongoing availability of beds to serve individuals and families experiencing homelessness	Providing operating subsidies to emergency shelter and permanent housing programs will increase the availability of homeless service interventions in the Orange County Continuum of Care. This supports Outcome Goal #1a, #3, #4 and #6.	There are currently limited local, state and/or federal funding that provides operating subsidies funding for emergency shelter and permanent housing programs. In order to continue with the same capacity and/or expand the delivery of these interventions there needs to be ongoing funding that supports these activities, especially those created through HEAP and previous HHAP rounds of funding.
6. Delivery of permanent housing	25%	5%	Anticipate funding needs for future Homekey NOFAs and need for funding to support innovating housing solutions	Increasing the availability of permanent housing resources supports the overall goal of HHAP-4 in reducing the number of people experiencing homelessness as they become permanently housed. Additionally, by including a percentage towards the youth set aside will assist in ensuring permanent resources are also available for youth in Orange County. This supports Outcome Goal #1a, #1b, #3, #5, and #6.	There is limited local, state and/or federal funding that supports the delivery of permanent housing that is flexible. As such, by incorporating delivery of permanent housing as an eligible use category in HHAP-4, the Orange County Continuum of Care is positioned to assist local partners, including developers, cities, and/or the County of Orange with funding that may support the creation of permanent housing.
4. Services coordination	10%		Coordinating access into the Continuum of Care and assisting in the triaging and deployment of response	Navigating through the Homeless Service System and the System of Care can be challenging for individuals and families experiencing homelessness or at risk of homelessness. As such, the County of Orange and the Orange County Continuum of Care are interested in having access points be well resources and equipped to assist people in navigating the available services and programs, as well as leveraging other local, state and federal programming to maximize assistance for those households. This supports Outcome Goal #2, #4, #5, and #6.	Funding to support service coordination and supportive services for individuals and families experiencing homelessness is limited at the local, state and federal level. As such, by incorporating the service coordination as an eligible use category in HHAP-4, the Orange County Continuum of Care is prioritizing improving the coordination of services and facilitating the navigation of individuals and families experiencing homelessness through the Homeless Service System and the System of Care.
7. Prevention and diversion	15%		homelessness prevention and diversion programming, inclusive of case management, flexible financial assistance and whatever it takes approach for housing stability.	To make progress in reducing homelessness in Orange County, the County of Orange and the Orange County Continuum of Care believe that assisting households in stabilizing within current housing is key. As such investing in interventions and programs that promote diversion and homelessness prevention will assist in ensuring less become homeless for the first time and engage in accessing services in the community. This supports Outcome Goal #1a, 1b, and #2.	While Prevention is an eligible activity in the Emergency Solutions Grant, the Orange County Continuum of Care and the County of Orange are currently not utilizing that due to the limited amount of funding provided through this program. Large-scale homelessness prevention and diversion strategies are needed to assist individuals and families in stabilizing in their current housing situation and reducing the number of people experiencing homelessness. Other State programs that allow prevention are limited to subpopulations and have additional eligibility criteria.
5. Systems support	3%		Training, capacity building and system of care infrastructure	Updating and implementation of strategies to achieve the Outcome Goals as well as the delivery of homeless services utilizing evidence-based practices as required by HHAP-4 requires an investment in the homeless service providers and partners in the work. This supports the overall goals of HHAP-4 and Outcome Goals.	While system support can be included in state and local funding under the administrative costs category, there is not sufficient funding to provide appropriate System Support to all homeless service providers and stakeholders. Through initiatives undertaken, the County of Orange and the Orange County Continuum of Care need ongoing funding sources to support training, capacity building and infrastructure to support the delivery of high quality and effective programming and services that are culturally competent and inclusive.
10. Administrative (up to 7%)	7%		Technical assistance, contract support, compensation for lived experience and HHAP related activities	The County of Orange as the Administrative Entity for the Orange County Continuum of Care support in the operationalizing and implementation of HHAP-4. Having the appropriate funding to support and engagement of people with lived experience is key in the development and implementation of new and ongoing services.	No other local, state or federal funding source can provide administrative funding for the implementation and operations of HHAP-4.
<b>Total:</b>	<b>100%</b>	<b>15%</b>			

**Table 7. Demonstrated Need**

**Complete ONLY if you selected Interim Housing/Congregate/Non-Congregate Shelter as an activity on the Funding Plans tab.**

<b>Demonstrated Need</b>	
<b># of available shelter beds</b>	2529
<b># of people experiencing unsheltered homelessness in the homeless point-in-time count</b>	3057
<b>Shelter vacancy rate (%) in the summer months</b>	19%
<b>Shelter vacancy rate (%) in the winter months</b>	20%
<b>% of exits from emergency shelters to permanent housing solutions</b>	16%
<b>Describe plan to connect residents to permanent housing.</b>	
<p>With the allocation of Homeless Housing, Assistance and Prevention (HHAP) funds, the Orange County Continuum of Care (CoC) will continue to fund Rapid Rehousing programs to help people experiencing homelessness in each Service Planning Area (SPA) obtain secure, permanent, affordable housing quickly, increase self-sufficiency, and achieve long-term housing stability. The Orange County Continuum of Care (CoC) utilizes Coordinated Entry System (CES) to connect individuals and families experiencing homelessness to appropriate services and housing interventions to secure permanent and stable housing. The CES employs a no wrong door approach in accessing the system, regardless of population or point of entry. Throughout Orange County, homeless service providers, including mobile street outreach teams, navigation centers, emergency shelters, and a virtual front door led as Access Points that assist in connecting residents to resources and information on how to get placed in county operated housing assistance programs.</p>	